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issue 44 summer/autumn 2014



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Pages 6 and 7 **Green Spaces** Find out about the improvements at Talkin Tarn Plus find out about the Eden Valley Hospice Garden of Memories



Pages 8 and 9 **Focus on Community** How local students can apply for educational grants Plus advice on how and where to report a hate crime



Eventful Year A round-up of this year's events, including the Carlisle Pageant, Armed Forces Day plus some other dates for your diary

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Pages 12 and 13 What's On Our Carlisle events listing. including Tullie House

activities and Sands Centre entertainment



Pages 16 and 17 **Summer of Sport** Information on how to get active this summer Plus how to sign up to a Sky Ride Local cycling event



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savings Plus the new changes to

electoral registration



Pages 14 and 15 **News in Focus** Find out about the Carlisle Access Group and the new open-air activities in Bitts Park Plus the chance to **WIN** £1,000 if you sign up to our online services

For your chance to WIN... check out competitions on pages 14 and 22



City Council Contact Info



Visit the Civic Centre's Customer Contact Centre, Monday to Thursday, between 9am and 5pm and on Fridays between 9am and 4pm



01228 817200 - council tax bills, housing & council tax benefits, recycling and waste collection 01228 817000 - general enquiries



customerservices@carlisle.gov.uk



www.carlisle.gov.uk



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For information on City Council committee dates and times visit www.carlisle.gov.uk

In Focus

This edition is packed full of news, activities and events for summer and autumn. We have included lots of information on upcoming events, including the Carlisle Pageant and Armed Forces Day. There are also some other dates for your diary.

Work is now underway on the redevelopment of the Old Fire Station into an arts centre. As part of a pilot period, it was the venue for comedy nights, arts exhibitions and community arts groups. In our Focus Feature we profile the arts centre's resident photographer, Chris Mullen.

We have also featured information on the Eden Valley Hospice Garden of Memories and other developments in Bitts Park, including the new open-air Ice Rink and Urban Adventure High Rope Centre.

There is also advice on food hygiene, hate crime reporting and how to access educational funding.



Leader of Carlisle City Council, Cllr Colin Glover

Front cover photograph courtesy of www.sistudios.co.uk The new Bitts Park Urban **Adventure Centre**

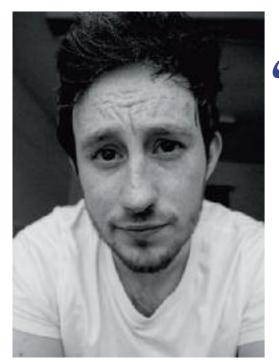
Images courtesy of: Tanya Bentham; Cumbria Life - Phil Rigby; D&H photographers; Dave Cummins Ltd; Eden Valley Hospice; Chris Mullen; Kate Plumtree; Richard Slee; Tullie House Museum and Art Gallery Trust and www.sjstudios.co.uk

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It's been great to be part of the Old Fire Station's Arts Centre. It's a really creative space and I can't wait to see it up and running next year.

Chris Mullen, Carlisle photographer

Focusing on the Old Fire Station

Local artists and arts groups have been testing out a new arts centre in Carlisle.

The Old Fire Station on Warwick Street is set to be transformed into a vibrant space for arts and entertainment. Before work got underway, the building hosted a variety of exhibitions, comedy nights and community events.

It also provided a base for budding Carlisle photographer Chris Mullen. After graduating with a photography degree from the University of Cumbria last year, Chris has used the emerging arts centre as an inspiration for some of his work. As well as documenting the development of the building, he's also captured some of the key activities and events (see right).

To find out more about Chris and his work, follow him on Twitter.

Comedy Night at the Old Fire Station Top: Alun Cochrane Bottom Left: Rob Rouse Bottom Right: Justin Moorhouse







Plans Ahead

The £1million redevelopment of a former Carlisle fire station into an arts centre is underway.

The Carlisle City Council scheme aims to adapt the Warwick Street building into an accessible arts centre whilst retaining its distinctive character.

A local building company, Thomas Armstrong (Construction) Ltd and architect, Day Cummins of Cockermouth have been chosen to design and build the project. Construction works are underway and will be completed by spring 2015.

Proposals include adapting the main building to provide four spaces including:

 A ground floor foyer with box office; cafe-bar, plus a main auditorium for live music, comedy, theatre and exhibitions accommodating around 250 seated or 350 standing



- A first floor studio space for workshops and conferences
- A first floor studio for activities such as dance, cinema, fitness e.g. pilates or yoga
- The remaining space includes smaller rooms which could be used for offices, rehearsal, changing rooms and artists' studios.

Art on Show

The Old Fire Station has been open to local arts groups, students, artists and performers since last summer. They've used the building to see how it could be best used as an arts centre. The following groups were involved in the pilot programme:

- Soundwave opera singing workshops
- Creative Wellbeing arts and crafts and creative writing workshops
- Cumbria Dance dance, music and movement for pre-school children
- Carlisle Juggling Club
- BlueJam Jazz Talk Carlisle
- Darth Audio digital audio recording studio and workshops.

Comedy nights, exhibitions and dance events have also been held. Future programmes for the venue will be available on www.carlisle.gov.uk/artscentre



The year the city fire Station was built



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Get Active!

From Easter until October half-term rowing boats, canoes and kayaks are available to hire on Talkin Tarn.

Talkin Tarn Activities, a local water sports provider, offer a wide range of outdoor activities to suit all ages and abilities. You can hire rowing boats, canoes, take part in kayak taster sessions, sailing skills, and raft building, and even have a blast on the water-roller.

Wet and wild gorge walking is also available at the nearby Gelt Woods. Talkin Tarn Activities is a small family company focused on providing groups, individuals, locals and tourists a great day out.

Talkin Tarn Activities is offering Carlisle Focus readers a 10% discount off boat hire between July and October 2014. Quote 'Carlisle Focus' if you make a booking. One discount per customer.



For further information, visit www.talkintarnactivities.co.uk or follow them on Facebook



Marvellous Event

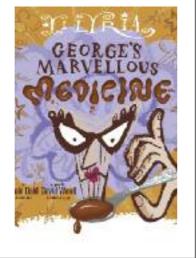
Illyria Theatre Company returns to Bitts Park, Carlisle with another Roald Dahl classic full of (literally) larger-than-life characters, plenty to join in with, and just a twist of malicious fun!

The open-air performance of George's Marvellous Medicine will be held on Thursday 17 July at 6pm. Tickets cost £10 for an adult, £5 for a child (under 16) or a family ticket for £25. They are now on sale at the Carlisle Tourist Information Centre.

The family event will be around one hour and 35 minutes (this includes a 20 minute interval). Please bring along your own seating or a picnic blanket, and wear appropriate clothing too. No refreshments will be available to purchase, so bring along a picnic if you fancy a bite to eat.



For further information, visit www.carlisle.gov.uk/events



Tea at Talkin Tarn



A loyalty card is now available for Talkin Tarn's Tearoom. The card has been produced in celebration of recent improvements to the cafe. Pick one up direct from the tearoom and use the bonus point printed below.

Visitors to the tearoom are now able to sample their menu, made up of homemade treats, from the comfort of a new balcony that looks on to the beautiful tarn. There's also a new cafe dining area inside the tearoom with comfy fireside sofas that look on to a TV screen showing a live feed to nearby bird box cameras and a new dining area outside on the waterfront. There is also a new exhibition area showcasing local artists.

Other enhancements to Talkin Tarn Country Park include footpath improvements and the creation of a wader scrape (pond for wading birds), new hedgerow planting, tree planting and new bird boxes, all funded by a Higher Level Stewardship (HLS) grant.

We'd like to know what you think of Talkin Tarn and how it could be improved further, please take the time to complete a guick survey at www.carlisle.gov.uk/talkintarn

Focus Point

165

The number of acres Talkin Tarn Country Park covers



Garden of **Memories**

A Garden of Memories will open in Bitts Park this summer.

Eden Valley Hospice, supported by Carlisle City Council, has started work on the colourful gardens which will allow the local community to let a loved one's memory blossom throughout the year. The official opening will take place on Sunday 10 August.

For every loving donation received by Eden Valley Hospice, the Hospice will plant a special flower in their memory for everybody to enjoy in the garden. The Hospice will also send people a seed heart containing 'Forget-me-not' flower seeds for people to plant in their own garden, window box or place special to them or their loved ones.

If you would like to support the Garden of Memories by donating, volunteering or attending the official opening please contact Eden Valley Hospice.



Telephone 01228 817613 or visit www.evhospice.org.uk/garden



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Grants up for Grabs

Carlisle Educational Charity provides grants to help the further education of young people under the age of 25 on **1 October 2014**. To apply you must be either:

- Due to attend full time courses this autumn at a university or institution of further education
- Be a graduate doing, or wishing to do, higher studies or get professional qualifications
- Be a student who has to travel in this country or abroad as an essential part of your course.

The deadline for applications is **Friday 26 September 2014**.

During 2013, the Carlisle Educational Charity paid out 52 grants, totalling £9,900, to local students.



Telephone 01228 817557 or visit www.carlisle.gov.uk/cecharity

Be Part of the Community

There are 12 Community Centres within Carlisle, all of which are managed and operated by volunteer trustees. Each offers their own unique range of activities, including specialist clubs, summer play schemes and fitness sessions. A sample of what's on offer is as follows:

- A Budgie Club (see below) meets monthly at the Belah Centre. The club is open to new members and costs only £3 a year to join. To find out more, telephone **01228 544747**.
- Exercise and sports activities are available at the majority of the community centres. Family friendly schemes such soft play and Mini Movers are also available at Harraby Community Centre. To find out more, telephone 01228 537831.
- Summer play schemes are available at Yewdale Community Centre. They
 run every Monday and Thursday, 10am to 3pm, between Monday 21 July
 and Thursday 14 August. A Junior Club also runs during term time. A free
 summer play scheme is also available at Denton Holme Community Centre
 between Monday 21 July and Friday 1 August.
- Free dance theatre classes for people aged 50+ have recently started at Currock Community Centre. To find our more, call Adam on 07882 013964.

A community kiosk is also available at Yewdale Community Centre. It provides free online access to council services, jobs and careers websites and much more. Kiosks will soon be installed in Greystone and Brampton Community Centres.



For a full list of community centres and how to contact them, visit www.carlisle.gov.uk/communitycentres



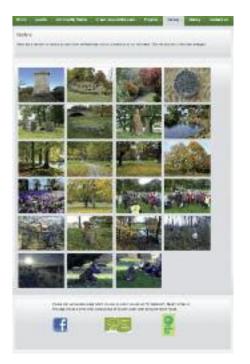
Online Support

A series of community websites are now up and running after funding support was provided by the Cumbria Police & Crime Commissioner. Organised by Carlisle City Council, the online projects cover a range of issues and organisations:

- The Friends of Hammond's Pond website includes updates on upcoming events, ongoing projects and opportunities to get involved.
 Visit www.friendsofhammonds pond.co.uk
- The Longtown youth website is in the process of being developed. It is being put together by a group of young people with the support of Inspira and Barnardo's. It will include local information, community safety, support services, stories, blogs, pictures and competitions. The developing website can be found at www.longtown.info

- Abstract is an online magazine put together by young people in Carlisle. The website will provide information on news stories, fashion and staying safe. Follow them on Facebook and Twitter
- The Friends of Rickerby Park
 website (see right) provides users
 with information about the park,
 community safety info, details of
 projects and community work
 and a gallery of photos. Visit
 www.friendsofrickerbypark.co.uk

Other schemes supported by
the Cumbria Police & Crime
Commissioner included a painting
project at Hammond's Pond;
Rosemary Lane (leading from Scotch
Street to Fisher Street) - removing
graffiti and improving the lighting;
St Aidan's flowerbeds - tidying up
flowerbeds on Barrock Street, South
Street and Brook Street; St James'
Park – improvements to the fencing
and look of the Multi Use Games



Area; and in partnership with Homelife Carlisle, free home safety checks to anyone who has been a victim of anti-social behaviour (ASB) or may be vulnerable to the threat of ASB.



For further information, telephone 01228 817000

Campaign Against Hate Crime

Residents can now report 'hate crimes' at some of Carlisle's community centres.

Hate crimes are any crimes that are targeted at a person because of hostility or prejudice towards that person's: disability; race or ethnicity; religion or belief; sexual orientation or transgender identity.

This can be committed against a

person or property. You can report hate crimes by calling **101** or in an emergency call **999**. The majority of Carlisle community centres are reporting centres, with support and guidance available on how to report a hate crime.



For further information, visit www.carlisle.gov.uk/asb

Focus Point

20

The number of community buildings in Carlisle where you can report a hate crime

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Eventful Year

Fun Festivities

This year's Carlisle Pageant will be held in the city centre on **Saturday 16 August**.

The free community event will celebrate the city's history and heritage and will link in with the ancient proclamation of the Great Fair, to be held a week later on **Saturday 23 August**.

As part of the Pageant festivities, activities are planned within the city centre between 10am and 4pm. The programme will include lots of family friendly fun, including face painting and street entertainers. A community parade including giant puppets depicting key historic characters from the Tudor period, including Henry VIII and Mary, Queen of Scots, will start from the Civic Centre at 2pm making its way to the city centre and the Old Town Hall via Scotch Street.

The Pageant programme will also include Best of Carlisle Market stalls between **Sunday 17 August** and **Wednesday 20 August**, followed by an international market between **Thursday 21** and **Monday 25 August**.







For further information, visit www.carlisle.gov.uk/pageant



Dates for Your Diary

There are lots of activities planned this autumn and winter. Here are some more dates for your diary:

- Saturday 1 November Carlisle city centre
 Fireshow Funday. A free fun family day between 2pm and 6pm
- Saturday 1 November Bitts Park
 Fireshow. Pre-show entertainment starts at 6.30pm, bonfire lit at 7pm
- Sunday 16 November Carlisle city centre
 Christmas Lights Switch On. Entertainment from 2pm.



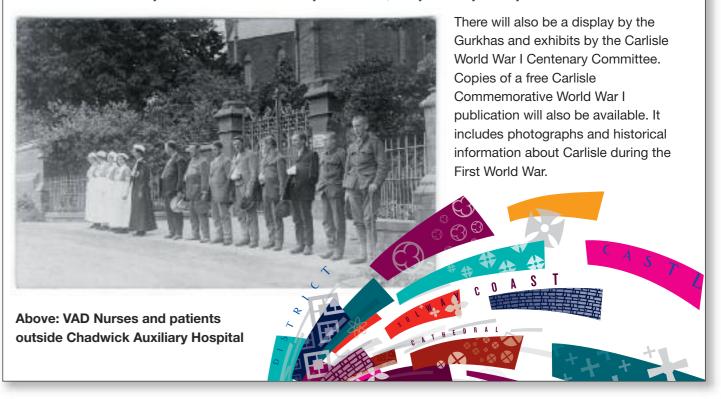
For further information, visit www.carlisle.gov.uk/events

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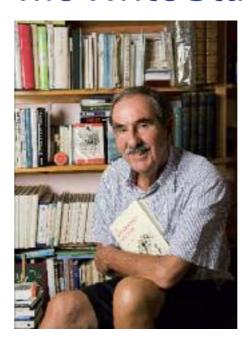
TOGETHER WE REMEMBER

This year's Armed Forces Day will be held in Carlisle's city centre on **Saturday 28 June**. The free event will be held from 10am and will include stalls and activities from various military organisations. Music will be provided by the Border Brass Band.

The Royal British Legion will also be offering refreshments in the Old Town Hall between 10am and 12noon. Funds raised on the day will be donated to the Royal Air Force, Army and Royal Navy Benevolent Funds.



The Write Stuff



Above: Author, Hunter Davies

Borderlines, a Carlisle Festival of Reading and Writing, will take place at various venues between **Friday 5** and **Sunday 7 September**.

The event has been organised by Bookends, Cumbria Library Service and Tullie House Museum & Art Gallery, in association with Cumbria Life.

There will be the chance to hear and enjoy a wide range of best-selling, well-known names talking about their books. Authors confirmed so far include: Rory Stewart MP, Hunter Davies, Eric Robson, Alan Johnson MP, Matt Hilton and Sheila Quigley.

If you love to write, there will be a Writers' Quarter on **Saturday 6 September**, where you can join workshops on everything from poetry and therapeutic writing, to writing for children. There will also be a creative crime writing masterclass with William Ryan.

Workshops on self-publishing and storytelling, all led by experts in their field, will conclude with a celebration of the written work produced, at a special Litcaff night.



For further information, visit www.carlisle.gov.uk/events

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What's On

Children and **Young People**

JULY

2nd Tullie Toddler **Sessions** Tullie House from 12.30pm. Tickets £2.50 per first child, £1 thereafter



16th Tullie Toddler **Sessions** Tullie House from 12.30pm. Tickets £2.50 per first child, £1 thereafter

19th, 20th, 23rd, 24th, 26th, 27th, 30th and 31st Summer Holidays - Play and Play Tullie House. Free.

Tullie House's Family Friendly Sundays

Every Sunday during term times, 1pm to 4pm. Free drop in sessions



Community

JUNE

28th Armed Forces Day city centre, all day. Free

28th Manor Fest Morton Community Centre, from 1pm. Free

29th Royal British Legion Fun Day Bitts Park from 10am. Free

JULY

5th Talkin Tarn Rowing Regatta all day. Free



13th Race For Life The Sheepmount Stadium, 11am start

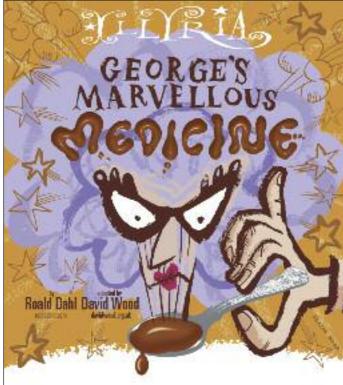
17th Illyria Open Air Theatre: George's **Marvellous Medicine** Bitts Park, 6pm. Tickets from £5 from Carlisle **Tourist Information Centre** **20th Patriot Games** (Festival of Sport) various locations. Free



20th Annual Remembrance Service Carlisle Crematorium, 3pm. Free

AUGUST 16th - 25th Carlisle Pageant city centre. Free





Bitts Park, 6pm. **Tickets from £5 from Carlisle Tourist Information Centre**

Creative

JUNE

28th Venetian maskmaking with Kate Plumtree Tullie House. from 10am. Tickets £35 per person, including materials, tea & coffee in the afternoon and admission to the museum

29th June and 27th July Tullie Textiles Group Tullie House, 2pm. Free, but bring your own materials

JULY

12th Quilting with Gill Dearman Tullie House. from 10am. Tickets £35, including materials, tea & coffee in the afternoon and admission to the museum



26th Medieval **Embroidery with Tanya Bentham**

Tullie House. from 10am. **Tickets** £35 including materials, tea & coffee



in the afternoon and admission to the museum

AUGUST

9th Glass Fusing with Marilyn Hale Tullie House, from 10am. Tickets £40 including materials. tea & coffee and admission to the museum

Entertainment

JUNE

20th Oh What A Night! **Featuring The All New** Jersey Boys*

The Sands Centre, 7.30pm. Tickets £17.50

21st Cumbria Dance*

The Sands Centre, 6pm. Tickets £14 and £11 concessions

28th Razzamataz: **Summer Showcase**

The Sands Centre, 1pm (minis and juniors show) and 7pm (interns and seniors show). Tickets £15 and £12.50 concessions from 01228 550129



All details are correct at the time of going to press, but may be subject to change

*Plus a booking fee

JULY

4th - 5th StagedRight **Youth Theatre presents** Singin' in the Rain*

The Sands Centre, 7pm (4th) & 2pm and 7pm (5th). Tickets £13.50



11th Jools Holland & His **Rhythm and Blues** Orchestra*

The Sands Centre, 7.30pm. Tickets £34.50



12th Lakeland Opera: Verdi's Requiem*

The Sands Centre, 7.30pm. Tickets £20 and £8 concessions

13th Maria Frances **School of Dance:** Showtime!* The Sands Centre, 6pm. Tickets £13



18th Sir Ranulph Fiennes: Living Dangerously³ The Sands Centre, 7.30pm. Tickets £19.50



19th Dancerz: Live for the **Applause*** The Sands Centre, 7pm. Tickets £13 and £12 concessions

AUGUST

21st - 23rd Avenue Q* The Sands Centre, various

times. Tickets from £20.50

24th Milkshake!*

The Sands Centre, 1pm and 3.30pm. Tickets £12 and £10 concessions



SEPTEMBER

6th Jimmy Carr: Funny **Business*** The Sands Centre, 8pm. Tickets £25

Factual

JUNE

14th June - 14th **September Richard Slee:** Work and Play **Contemporary Ceramics Exhibition** Tullie House. Normal gallery charges apply



25th Gallery Conversations: Funny, Quirky, Slee Tullie House, 12.30pm. Free

26th Worn to be Wild: An evening with Kate Plumtree Tullie House, 7.30pm. Tickets £5 and £4 concessions. Supper offer: BBQ served from 6pm. Tickets £14.50 for two

courses



28th June - 12th October Worn to be Wild **Exhibition** Normal gallery charges apply

JULY

1st Tullie Talk: **Contemporary Collecting** Tullie House, 1pm. Free

10th Quilt Study Afternoon Tullie House. 2pm. Tickets £12 and £10 concessions

24th Medieval Carlisle **Discussion Afternoon** Tullie House, 2pm. Tickets

£12 and £10 concessions

Monday Alternative

Details for the Monday Alternative film showings are available by visiting www.tulliehouse.co.uk





Raising the Bar

The 2014 Best Bar None Scheme is now open for business. The awards focus on safety and customer care with the ultimate aim of finding the best pub, club or bar in Carlisle and Penrith. The awards aim to establish a standard of excellence within the pubs, clubs and bars in both areas. Last year's overall winner was Lloyds No.1.



For further information, telephone 01228 817523 or email licensing@carlisle.gov.uk

Take a Leap

Urban Adventure is an exciting new development in Bitts Park.

The site opened in May this year and includes high ropes courses, a 75m zip wire, climbing wall, and team building area. There's also an innovative kids adventure course for youngsters.

Urban Adventure accepts block bookings for groups of people who want to celebrate a birthday, anniversary or special event. It is also available for corporate bookings and schools.

You can book online up to 24 hours in advance. For less than 24 hours' notice, please call **0845 519 1782**. Visit their website for ticket prices.



For further information, visit www.urban-adventure.co.uk

Sign Up and Win £1,000!

Accessing council services online is easy and if you sign up, you stand the chance of winning £1,000 in our **FREE** prize draw.

By going online you can access council services and make direct payments. Our website **www.carlisle.gov.uk** is easy to use and it's quicker, easier and saves you having to make phone calls or trips to the Civic Centre. By signing up for an account you will be able access your council bills online, set up direct debits, apply for discounts, control your contact details and much more.

The prize draw is open to all Carlisle residents, you simply need to register for an online account giving your email and address details before midnight on **Friday 30**January 2015. Register online at www.carlisle.gov.uk

Get Your Skates On!

Carlisle's new synthetic ice rink has welcomed thousands of skaters since it opened in March.

The open-air facility is based in Bitts Park next to the tennis courts and is open seven days a week. During term time there is a two-hour open session between 5pm and 7pm, Monday to Friday. On weekends and school holidays, there are four sessions a day: 11am, 12.30pm, 2pm and 3.30pm.

Each session lasts approximately 75 minutes.

Skating costs are £3.50 plus £1.50 for skate hire for a child and £5 plus £1.50 skate hire for an adult. Children must be at least four years old to skate on the rink and be accompanied by an adult. Children aged 13 years or older can skate unaccompanied.



Visit www.carlisleicerink.com or call 01228 591628

Focus Point

35

The number of people who can use the Ice Rink at the same time



Access Group

A local group that works together to improve access for disabled people in Carlisle is inviting residents to join up and provide their support.

Membership of the group is open to individuals, organisations, groups and community associations representing disabled people. Carlisle Access Group includes representatives from a variety of organisations including Age UK, Cumbria Police,

Carlisle Society for the Blind, DeafVision, Carlisle Mencap and Cerebral Palsy Cumbria.

The group meets up 10 times a year and deals with a range of issues. If you are interested in joining the group and would like to find out more, a leaflet is available from the Civic Centre and other community buildings.



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Summer of Sport



Cycle in Carlisle

A programme of free, guided bike rides is underway in Carlisle. Part of a national campaign to get more people cycling for fun, Sky Ride Local is a fantastic range of new led bike rides organised by British Cycling and Sky, in partnership with Groundwork UK and Carlisle City Council.

The bike rides are broken down into three categories: Easygoing, Steady and Challenging. They are guided by British Cycling Ride Leaders along scenic local routes. They're pitched at different levels, so there's something for everyone. You can choose a leisurely ride around the city's fantastic parks or traffic-free route around Watchtree Nature Reserve.

If you fancy venturing further afield you'll be spoilt for choice, with rides all over the Carlisle area ranging from three miles traffic-free cycling, up to 30 miles exploring the superb network of quiet roads and paths the area has to offer.

Carlisle's Sky Ride Local programme started in April and will continue until the end of October this year. More than 30 individual events are included and to avoid disappointment book your place soon.



To sign up to the free cycle events, visit www.goskyride.com/Carlisle

Festival of Sport

To coincide with the Glasgow 2014 Commonwealth Games, Carlisle is set to stage a Festival of Sport this summer.

A free event is planned to take place on Sunday 20 July and will feature a variety of sports taster sessions including hockey, tennis, golf, rugby, American football, rowing machines and much more. There will also be fun runs organised by Carlisle Parkrun and guided cycling Sky Rides. The family friendly activities will be held at a variety of locations including the Sheepmount Stadium, Bitts Park and The Sands Centre.

The Festival of Sport is part of the inaugural Patriot Games, organised by a variety of partners including Carlisle City Council, Carlisle Leisure Limited,

CN Events, Cumbrian Sport and Physical Activity Alliance Foundation (SPAA) and Active Cumbria.



For further information, visit www.carlisle.gov.uk/events





Take a Chance

Carlisle's Parkrun is open to runners of all abilities and attracts more than 100 participants each week. A 5km run is held at Chance's Park, Wigton Road each Saturday, starting at 9am.

Please come along and join in whatever your pace! It's free to take part but you must register before your first run by visiting www.parkrun.org/register



For further information, visit www.parkrun.org.uk/carlisle

Get Sporty

Cumbrian SPAA provides a wide range of fun and exciting sports and recreational activities throughout term time and school holiday periods. The Go4it programme offers children aged from 5 to 12 years the opportunity to learn new skills and develop a lifelong love for sport.

Would you like to be the first to receive email alerts when programmes are launched? Email info@cumbrianspaaf.com and provide your name and email and you will added on to their database.



For further information, visit www.cumbrianspaaf.com



Best Step Forward

There are a variety of **FREE** walks that you can take part in within the Carlisle area.

Wednesday Walking for Health

10.30am and 1pm

Take the first steps to a healthier lifestyle with this programme of FREE, easy, approximately one hour walks. Join us at various locations throughout the Carlisle district. All are on good paths, but please wear sensible footwear.

Tuesday Trundles

10am

These walks are more challenging, longer, with varying gradient and surfaces. Suitable footwear, walking boots or shoes with good grips/soles and appropriate clothing for the weather is required.

If you are interested in becoming a volunteer walk leader and leading walks in your area please contact us on 01228 817158.



For a list of walks, visit www.carlisle.gov.uk/walking



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Check Before You Book

A national Food Hygiene Rating Scheme provides information on food hygiene standards to help people to choose where to eat out or shop for food.

Food outlets, such as restaurants, takeaways and pubs, are inspected by our Environmental Health Officers, to check that their hygiene standards meet legal requirements. The hygiene standards are rated on a scale ranging from zero at the bottom (which means 'urgent improvement necessary') to a top rating of five ('very good'). Ratings are available at www.food.gov.uk/ratings and individual food businesses are given a sticker and certificate and are encouraged to display these at the entrance to their premises.

If you have any concerns about hygiene at food premises, email **environmentalhealth@carlisle.gov.uk** or telephone **01228 817349**.



Fair Meals Direct

A new service working to get hearty, healthy, locally produced food to some of Carlisle's most vulnerable people is now up and running. Fair Meals Direct is a not-for-profit scheme set up to help ensure that specially prepared, nutritious meals are available to people in the city who struggle to make food for themselves.



The project uses local food, where possible, in the preparation of the meals by a professional chef (see above) based at Carlisle City Council's Water Street Women and Families' Accommodation. Residents based at the accommodation have also been lending their support, helping out with the food preparation.

The food is then delivered to homes across the city by a team of volunteers. The project is run by Sustainable Carlisle, in partnership with MJE Hospitality, Carlisle City Council and Healthy City Carlisle

Fair Meals Direct is looking for extra volunteer drivers. Expenses are paid and full training is provided.



For further information about Fair Meals Direct or to order meals, telephone 01228 267167 or email mark@sustainablecarlisle.org



Local Healthy Options Award

A Carlisle City Council initiative developed with Cumbria County Council and Healthy City Carlisle, is aiming to encourage local cafes, restaurants and takeaways to provide healthier food options.

The new Local Healthy Options Award will be awarded to businesses that have a good Food Hygiene Rating and also provide healthier food choices, techniques and where possible, use locally sourced ingredients. Businesses that get a score of 75% or more will be awarded with a Local Healthy Options Award and those with 100% will achieve a Gold Award.

The scheme is currently being piloted with a small number of businesses.





To find out more about the scheme, visit www.carlisle.gov.uk/healthycity

Stay Safe at Home

To coincide with National Food Safety Week, local residents are being reminded about the importance of good food hygiene in the home.

There are more than a million cases of food poisoning in the UK each year. Help keep you and your family safe by following this advice:

- Wash hands thoroughly with soap and warm water before cooking. Wash or change dish cloths, tea towels, sponges and oven gloves regularly and let them dry before you use them again
- Cross contamination occurs when harmful germs are spread between food, surfaces and equipment. Wash worktops before and after cooking
- Make sure your fridge is set below 5°C, using a fridge thermometer to check. This is to prevent harmful germs from growing and multiplying. Store raw meat and poultry at the bottom of the fridge and properly wrap or cover it to avoid raw juices contaminating other foods
- Cook food thoroughly until it is steaming hot in the middle. This will kill any harmful bacteria that may be present.



For more advice on food hygiene in the home, visit www.food.gov.uk

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Scrutinise the Council

Carlisle residents are being invited to put forward their suggestions for Carlisle City Council policies or services that they want to see put under the microscope.

The scrutiny process acts as a check and balance on the City Council's Executive and scrutiny councillors can investigate areas of policy or service they feel should be improved, carry out service reviews or look into areas of specific public concern.

Over the past year reviews have been undertaken on a number of issues. The Recycling Task Group looked at other councils with higher performing recycling rates and surveyed a selection of residents to find out what people thought about the service and what they recycled. The issue of hate crime was also reviewed and recommendations put forward to raise awareness of the issue.



To see a copy of their 2013/14 annual report or to put forward your suggested scrutiny topic, visit www.carlisle.gov.uk/scrutiny

Your Vote Matters

The way to register to vote changed in June 2014. The new system is called 'Individual Electoral Registration'. The new system means:

- You can register online at www.gov.uk/register-to-vote
- Everyone has become responsible for registering themselves.
 Under the old system the 'head of every household' could register everyone who lived at their address
- You need to provide a few more details to register including your National Insurance number and date of birth. This is to make the electoral register more secure.

Look out for your letter between August and September. Most people who are already registered to vote will be registered automatically under the new system and won't need to do anything. Your letter will tell you whether you are on the register or whether you need to take action. It will tell you what to do.

You need to register in order to be able to vote in elections and referendums. It may also affect your ability to apply for credit because credit agencies use the register to check details.



For further information, visit www.gov.uk/yourvotematters

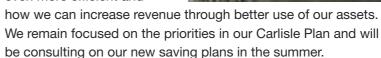


Council Savings

We continue to provide key services but because of spending pressures have to make significant savings to our budget.

Since 2010/11 we have made more than £5million worth of savings and during this time have reduced staffing by 30%, the majority through voluntary redundancy. We need to make a further £3.9million in savings between 2015/16 and 2018/19.

We will continue to look at how services could be improved to make them even more efficient and





For further information on the Carlisle Plan, visit www.carlisle.gov.uk/carlisleplan

Sign Up

Private landlords in Carlisle are being encouraged to sign up to a new Accreditation Scheme.

Membership of Cumbria Landlords Accreditation Scheme is entirely voluntary, however incentives offered through the scheme will only be available to members. Landlords who are members of existing Carlisle City Council

landlord accreditation schemes are being encouraged to transfer to the Cumbria scheme, before the City Council scheme formally ends. The new scheme will go live this October.



For further information, visit www.carlisle.gov.uk/clas

Planning Ahead



The draft Carlisle Local Plan 2015-2030 has taken another step forward, following further consultation earlier this year.

The Carlisle City Council document sets out the key planning issues for Carlisle over the next 20 years. Consultation comments continue to influence the content of the plan that will shape the future development of Carlisle.

Following last year's consultation, further development sites were identified, the annual housing target changed and a number of policies were updated in response to comments.



For further information, telephone 01228 817193 or visit www.carlisle.gov.uk/localplan

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Complete our survey for a chance to WIN a £200 Debenhams Gift Card

| 1. Which Carlisle City Council services are most important to you? (tick all that apply) Recycling & waste services | 5. What information would you like to see included in future editions of Carlisle Focus? |
|--|---|
| 2. Where do you get information about local events, exhibitions and performances (tick all that apply) Discover Carlisle What's On Guide | Would like to contact you in the future about council |
| 3. How would you prefer to get information about local events, exhibitions and performances? | Postcode |
| | Daytime telephone number Email |
| 4. Do you agree that Carlisle Focus is interesting to read? Strongly agree | Return completed questionnaires by Friday 15 August 2014 Communications, Carlisle City Council FREEPOST CE98, Civic Centre, Carlisle CA3 8QG Complete online at www.carlisle.gov.uk/carlislefocus |



Your Council, Your Services

| A | | | |
|---|---------|-------|-----------|
| Abandoned vehicles | 01000 | 017 | 2000 |
| Access for disabled people | | | |
| Allotments | | | |
| | 01220 | 017 | 200 |
| B | 04000 | 04- | , , , , , |
| Benefit Advice Service | 01228 | 817 | 400 |
| Free confidential advice on all aspects | | | |
| of the benefits system. Monday to | | | |
| Thursday, 2pm to 4pm | 0.4.000 | o 4 = | |
| Benefits claims | 01228 | 817 | 200 |
| For all enquiries about Housing and | | | |
| Council Tax benefits. | | | |
| Benefit fraud hotline | | | |
| Bereavement Services | | | |
| Bitts Park Tennis and Recreation Centre | | | |
| Building Control & Building Regulations | | | |
| Business rates | 01228 | 817 | 000 |
| C | | | |
| Carlisle Ice Rink | | | |
| Cemeteries and crematorium | 01228 | 817 | 000 |
| Community Centres | 01000 | E 40 | 740 |
| Belah Community Centre | | | |
| Botcherby Community CentreBrampton Community Centre | | | |
| Currock Community Centre | | | |
| Denton Holme Community Centre | | | |
| Downagate Community Centre | | | |
| Greystone Community Centre | | | |
| Harraby Community Centre | | | |
| Longtown Community Centre | | | |
| Morton Community Centre | | | |
| Petteril Bank Community Centre | 01228 | 530 | 190 |
| Yewdale Community Centre | 01228 | 591 | 270 |
| Complaints about City Council services | 01228 | 817 | 200 |
| Conservation areas | | | |
| Contaminated land | 01228 | 817 | 000 |
| Council Tax | 01228 | 817 | 200 |
| D | | | |
| Dangerous structures | 01228 | 817 | 000 |
| Disc parking | | | |
| Dog Fouling and Dog Control Orders | 01228 | 817 | 000 |
| Dustbin emptying | 01228 | 817 | 200 |
| E | | | |
| Elections/Electoral Registration | 01228 | 817 | 000 |
| F | | | |
| Fly posting and Fly tipping | 01228 | 817 | 200 |
| Food safety | | | |
| Freedom of Information Act requests | 01228 | 817 | 000 |
| , | | | |
| | | | |

| G | | |
|--------------------------------------|-------|--------|
| Graffiti | 01228 | 817200 |
| Guildhall Museum | 01228 | 618718 |
| H | | |
| Health and Safety at work | 01228 | 817000 |
| High hedges | 01228 | 817000 |
| Historic Building Grants | 01228 | 817000 |
| Housing and Homelessness | 01228 | 817000 |
| 1 | | |
| Industrial estates/units | 01228 | 817000 |
| L | | |
| Land charges | 01228 | 817000 |
| Licensing | | |
| Listed buildings | | |
| Littering | 01228 | 817200 |
| Local Plans | 01228 | 817000 |
| M | | |
| Mayor's Office | 01228 | 817007 |
| N | | |
| Noise nuisance | 01228 | 817000 |
| P | 01220 | 017000 |
| - | 01000 | 017000 |
| Parking fines Parking permits | | |
| Parks and Green Spaces | | |
| Pest control | | |
| Planning applications | | |
| Play areas | | |
| Pollution | | |
| R | | |
| Recycling | 01228 | 817200 |
| Refuse and special waste collections | | |
| S | 01220 | 017200 |
| Sands Centre | 01229 | 622766 |
| Sheepmount Stadium | | |
| Shopmobility | | |
| Stony Holme Golf Course | | |
| Street cleaning | | |
| Swifts Golf Course | | |
| T | | |
| Taxi licensing | N1228 | 817000 |
| The Boathouse Tearoom at Talkin Tarn | | |
| The Pools Swimming and Health Centre | | |
| Tourist Information Centre, Carlisle | | |
| Tullie House Box Office | | |
| Tullie House Museum & Art Gallery | | |
| - | | |
| VV | 01220 | |
| Workshops for business use | | |



If you can't find the Carlisle City Council service you need, telephone 01228 817000 or visit www.carlisle.gov.uk

