# Reusable gull-proof sack

Gull proof sacks help prevent litter caused when gulls and other animals split open refuse bags. The sack has replaced purple sack collections.

## How do I use my gull-proof sack?

• Please put all your waste into refuse bags (not carrier bags or loose).

• Put the refuse bags inside your gull-proof sack.

• Ensure the lid is closed and fastened to the velcro.

• Use one of the ties that are on one handle to loop through the opposite handle and loosely tie into a bow across the top of your sack to prevent the lid opening – please do not tie in a knot.

• Visit **www.carlisle.gov.uk/refuseandrecycling** to watch a step by step guide demonstrating how to use a gull-proof sack.

## Top tips

• Please look after your gull-proof sack by marking your house number on it, only placing it out for the shortest possible time and taking it back inside soon after emptying.

• Please do not overfill your gull-proof sack or leave any bags of waste beside it as these will not be collected and can cause litter.

• Please place your gull-proof sack out at the kerbside by **7am** on your collection day (or the night before, but no sooner). It will be emptied weekly (unless otherwise agreed).

## Do you need some help with your gull-proof sack?

Residents who are disabled or have a medical condition can apply for assistance. Just contact us on **01228 817200** to discuss your requirements. Carrying your sack to the kerbside empty and then filling it with your refuse bag(s) will make it easier to manage.

## Can I have an extra gull-proof sack?

The sack has been designed to fit at least two bags of waste. If you have a large family (more

than five) or more than two children in nappies, and, after recycling, you are still struggling, you can

apply for an additional gull-proof sack. Please call **01228 817200** for an application form.

## My gull-proof sack has been lost/damaged,can I have another one?

We have provided you with a free gull-proof sack; however,a replacement is available for a cost. Please contact us on 01228 817200 to order one.

## I’d like to recycle more; can I have some additionalrecycling containers?

If you currently have kerbside recycling, we can provide another greenbox or some greenbags free

of charge. Contact us on **01228 817200** or email **customerservices@carlisle.gov.uk**