

carlisle focus

winter-spring 2016/17

CARLISLE
CITY COUNCIL



www.carlisle.gov.uk



Carlisle Enterprise Centre

Are you a local business looking for an affordable city centre base?

We offer:

- A range of affordable space including offices, industrial units, workshops and storage space
- Flexible terms
- Private parking
- 24 hour access
- Conference suite and meeting rooms

Great incentives available for new and existing businesses looking to relocate

Want to find out more?

Check out www.carlisle.gov.uk/enterprisecentre

Or call 01228 817160

Welcome to our winter-spring edition of Carlisle Focus. Nearly a year on from the devastating floods, we are continuing to support residents and businesses. There is still funding available to make properties more flood resilient - don't miss out on the opportunity to apply. In this edition, we also have an update on work to make Carlisle more resilient and advice on how to be winter ready.

The Old Fire Station reopened this autumn and has a packed programme to suit all tastes. Visit their website - oldfirestation.carlisle.city - for the full listing.

As part of the build up to the festive season, we have also included a summary of our Christmas events. This year's programme includes a Carlisle Christmas Market made up of local traders. It will be held over five days and will also coincide with Small Business Saturday. Please come along and support local businesses.

A winter wonderland marquee, with a grotto and other family activities, will be the base for our Santa, Snow and Sparkles event. It is set to be a great addition to our festive programme. There is lots planned and we hope you can join in the fun.

I hope you have a Happy Christmas and best wishes for 2017.



Leader of Carlisle City Council, Cllr Colin Glover

Contents

News in Focus	4
Winter Info	6
Clean and Green Carlisle	8
Eventful Times	10
Recovery to Resilience	12
Flood Support	14

Get in Touch

Visit www.carlisle.gov.uk

Email customerservices@carlisle.gov.uk

Telephone 01228 817200

Follow @CarlisleCC on Twitter and like our Facebook page

Visit our Customer Contact Centre during normal office hours

Images courtesy of: CN Group Ltd; D&H Photographers; Environment Agency; Charlie Hedley; Highlights North; Impact Housing; npower; Stuart Walker Photography; WRAP; and www.sjstudios.co.uk
All details correct at time of going to print and are subject to change.
Carlisle City Council does not accept responsibility for any goods or services offered by advertisers.

Where to Contact Your Carlisle City Councillor

BELAH	
Cllr Gareth Ellis (Con).....	07984 441329
Cllr David Morton (Con).....	01228 515486
Cllr Trish Vasey (Con).....	01228 593568
BELLE VUE	
Cllr Jackie Franklin (Lab).....	07427 160506
Cllr Jessica Riddle (Lab).....	01228 521311
Cllr Dr Les Tickner (Lab).....	07784 186043
BOTCHERBY	
Cllr Robert Betton (Ind).....	01228 530747
Cllr Jeffrey Bomford (Ind).....	07754 764529
Cllr Jack Paton (Ind)	07805 805627
BRAMPTON	
Cllr Steve Layden (Con).....	016977 46659
Cllr Mike Mitchelson (Con).....	016977 2871
BURGH	
Cllr John Collier (Con).....	01228 522510
CASTLE	
Cllr Joanna Coleman (Lab).....	01228 540935
Cllr Anne Glendinning (Lab)	07807 895706
Vacant	
CURROCK	
Cllr Heather Bradley (Lab).....	01228 533162
Cllr Colin Glover (Lab).....	01228 543042
Cllr Abdul Harid (Lab).....	01228 591167
DALSTON	
Cllr Trevor Allison (Lib Dem).....	01228 523923
Cllr Nigel Christian (Con).....	07854 374006
Cllr Ann McKerrell (Con).....	07736 855050
DENTON HOLME	
Cllr Ruth Alcroft (Lab).....	07862 254575
Cllr Hugh McDevitt (Lab).....	01228 530223
Cllr Chris Southward (Lab).....	01228 520183
GREAT CORBY & GELTSDALE	
Cllr Doreen Parsons (Con).....	01228 575191
HARRABY	
Cllr Rob Burns (Lab).....	07580 387893
Cllr Lee Sherriff (Lab).....	01228 544168
Cllr Jo Williams (Lab).....	01228 819774
HAYTON	
Cllr Raymond Tinnion (Ind)	07801 531262
IRTHING	
Cllr Syd Bowman (Con).....	01228 561185
LONGTOWN & ROCKCLIFFE	
Cllr Raynor Bloxham (Con).....	016977 42088
Cllr John Mallinson (Con).....	07968 251365
LYNE	
Cllr David Shepherd (Con).....	07720 906976
MORTON	
Cllr John Bell (Lab).....	01228 530388
Cllr Therese Sidgwick (Lab).....	01228 672081
Cllr Colin Stothard (Lab).....	01228 538634
ST AIDANS	
Cllr Lucy Patrick (Lab).....	01228 591767
Cllr Anne Quilter (Lab).....	01228 514653
Cllr Reginald Watson OBE (Lab).....	01228 521676
STANWIX RURAL	
Cllr James Bainbridge (Con).....	07896 300997
Cllr Marilyn Bowman (Con).....	01228 561185
STANWIX URBAN	
Cllr Elizabeth Mallinson (Con).....	01228 533746
Cllr Paul Nedved (Con).....	07745 302097
Cllr Fiona Robson (Con).....	07879 559287
UPPERBY	
Cllr Niall McNulty (Lab).....	07979 551999
Cllr Ann Warwick (Lab).....	01228 538746
Cllr David Wilson (Lab).....	01228 537472
WETHERAL	
Cllr Barry Earp (Con).....	01228 810010
Cllr Stephen Higgs (Con).....	01228 560815
YEWDAL	
Cllr Steven Bowditch (Lab).....	01228 530159
Cllr Tom Dodd (Lab)	07999 073929
Cllr Maureen McDonald (Lab).....	01228 535772

Old Town Hall



News in Focus

New Wedding Venues

You can now get married in one of Carlisle's most elegant 17th century buildings. The Old Town Hall, based in the main city centre, has recently been restored to its former glory and is the perfect venue for weddings of up to 40 guests. The Grade I listed building has a wedding licence to hold ceremonies in its stunning Assembly Room. With its original wood panelling, the room is a beautiful, open, light-filled space that is steeped in civic history.

To find out more, or make a booking, call **01228 595294** or email **AssemblyRoom@carlisle.gov.uk**

Another hot spot for wedding receptions, parties or corporate events is the Old Fire Station, Peter Street. Catering options are available from McGrew's Bistro, plus a bar and space for set up tables or some dancing! To find out more, call **01228 817358** or visit **oldfirestation.carlisle.city**

The Old Fire Station



Extra Care Housing Scheme Opens

Carlisle's first rural Extra Care housing scheme opens this winter. Bramble Court is managed by Impact Housing Association and provides sheltered housing that enables self-care and independent living within a supported environment. It is available for people aged 55 and over and priority is given to applicants with a local connection to the area.

The scheme has been developed in partnership with Carlisle City Council and the Brompton and Beyond Community Trust, who manage the adjacent community centre.

Care and support is tailored to individual requirements. Referrals can be made through Cumbria County Council's Adult Social care for people with higher support

Bramble Court



needs and other vacancies are advertised through 'Cumbria Choice' at **www.cumbriachoice.org.uk**

Bitts Park Play Area

Play Area Reopens

The Bitts Park play area has reopened and includes exciting new play equipment accessible for all abilities and ages. At the peak of the December 2015 floods, the play park was under eight feet of water and the contaminated water caused extensive damage. All the equipment and surfacing had to be removed. Rather than replacing like for like, we've taken the opportunity to rethink what play equipment we have and how we can make it more flood resilient. We have also installed wheelchair accessible play equipment.

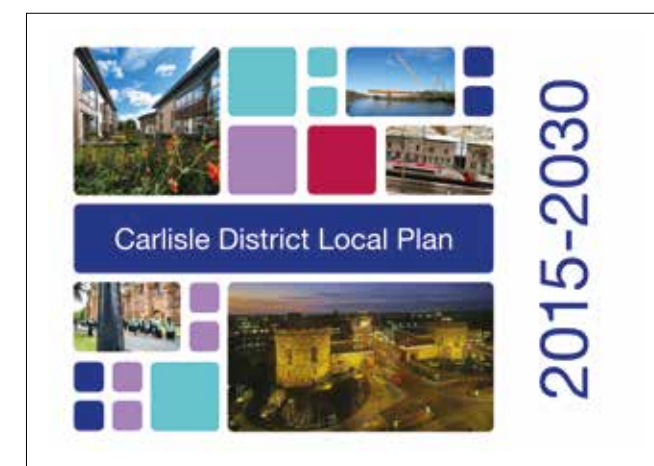


Carlisle District Local Plan

The Carlisle District Local Plan has been approved and is now the masterplan for future development over the next 15 years.

The Plan has been consulted upon at every step of the way as it has emerged, responding to such consultations by refining and amending the policies and allocations within. We would like to thank all who have participated in the process and ultimately helped to shape the now adopted Plan.

Attention will now turn to preparing a small number of additional planning documents to complement the Local Plan, the progress of which, including opportunities to have your say, can be followed at **www.carlisle.gov.uk/planning-policy**



WIN £50 Prize

Tell us what you think about our services. Complete our online survey by Friday 6 January 2017 for a chance to WIN a £50 shopping gift card. To take part, visit **www.carlisle.gov.uk/consultations**

News Round-Up

The Carlisle Ambassador programme promotes Carlisle as a prosperous city and supports the growth of more high quality and sustainable business and employment opportunities. It aims to unite companies, organisations and individuals in a powerful network to raise the area's profile as a prime business location. To date, more than 130 businesses have joined up. Visit **www.carlisleambassadors.co.uk**

We are supporting the National Fraud Initiative (NFI) campaign to stamp out fraud. This means that computer records held by one local authority are compared to records held by other public bodies. We have a statutory requirement to take part in the campaign. The use of data does not require the consent of the individuals concerned under the Data Protection Act 1998. Visit **www.carlisle.gov.uk/nfi**

The Crematorium



Civic Centre

The Civic Centre will close to the public at 3pm on **Friday 23 December** and will reopen on **Wednesday 28 December**. It will also close to the public at 3pm on **Friday 30 December** and will reopen on **Tuesday 3 January**.

Crematorium

Open 8.30am to 4.30pm:
Wednesday 28 December,
Thursday 29 December and Friday 30 December.

Open 1pm to 4.30pm:
Saturday 24 December, Sunday 25 December,
Monday 26 December, Tuesday 27 December,
Saturday 31 December, Sunday 1 January and
Monday 2 January.

Open as usual from Tuesday 3 January.

Bereavement Services

Open 8am to 4.30pm:
Wednesday 28 December, Thursday 29 December
and Friday 30 December.

Closed:
Monday 26 December, Tuesday 27 December 2016
and Monday 2 January.

Open as usual from Tuesday 3 January.



The Cemetery Entrance



Charity Christmas Cards

The festive season is under way in Carlisle with the Cards for Good Causes charity cards on sale in the Tourist Information Centre, Old Town Hall. They are perfect for those wanting to support a range of national charities. It represents more than 250 charities including Cancer Research UK, Barnardo's, NSPCC, Alzheimer's Society and RNLI. In the past ten years, charities have received more than £40million from Cards for Good Causes, representing at least 70p in every pound, out of which charities have had to pay for the production and distribution of their Christmas cards and any VAT. Visit www.cardsforcharity.co.uk



Winter Info

Parking made Easier

Check out our car park locations and take advantage of our **ALL DAY** parking, starting from as little as £2.50 a day. For more information please visit www.carlisle.gov.uk/parking

Ticket machines are being improved across all Carlisle City Council car parks. Soon you'll also be able to pay for parking using your credit/debit card or mobile phone.

This will include:

- Contactless Payment
- Apple Pay and Android Pay.



Thank you for choosing to park in one of our car parks; you are helping to support vital local services.



FREE Parking

A special offer is available for shoppers visiting Carlisle this festive season. We are providing **FREE** parking in the following city centre car parks **after 3pm each Thursday until 22 December** in the following car parks: **Bitts Park; Cecil Street; Civic Centre; Devonshire Walk; Lower Viaduct; Lowther Street; Paddy's Market; The Sands Centre; Town Dyke Orchard and Upper Viaduct.**

Keep Warm this Winter



Homelife Carlisle has grants of up to £500 to provide preventative services that directly address the risks of death, injuries and illness caused by dangerous gas work and appliances. The following types of essential minor work may be carried out using the grant scheme funding: gas safety checks; gas servicing; gas boiler repairs; gas cookers; fires; gas pipework and water heaters. The grants are restricted to homeowners aged 60 or over who receive means tested benefit, who receive state pension only or who are disabled. Grants are also available for disabled homeowners who are 21 years or over.

Health Through Warmth grants are also available and can be used to pay for new heating and home energy efficiency measures such as boilers, central heating, fires and insulation and draught-proofing as well as heating repairs on behalf of residents. To qualify applicants need to have a long-term, cold related illness made worse by cold living conditions due to inadequate heating or insulation and be on a low income (less than £25,000 per annum for single households and less than £32,000 for couples) and have less than £8,000 in savings. Health Through Warmth grants can fund up to 50% of costs and are normally up to £750.

To find out if you can apply for these grants, and for more details, email homelife@carlisle.gov.uk visit www.carlisle.gov.uk/Residents/Housing-and-Homeless/HomeLife or call 01228 817111

Stamping out Fly-Tipping



If you have bulky household waste to dispose of such as white goods or furniture, this can be arranged by contacting customer services on **01228 817200**. There is a charge of £20 for up to three items.

Clean and Green Carlisle

Residents are being reminded to dispose of their waste legally and responsibly. If you employ the services of a private waste collector you must take reasonable steps to ensure they are registered. Any authorised waste carrier will show you a certificate or authorisation card proving they are a registered carrier. Get a receipt and make a note of the registration number of the vehicle taking your waste. If you transfer your waste to an unauthorised waste carrier and the waste is then fly-tipped you may be prosecuted.

Fly-tipping is a serious criminal offence for which you can be prosecuted. We also now have powers to issue fixed penalty fines of up to £400 to those that have been caught fly-tipping and failure to pay will result in action being taken in the Magistrates Court. The courts have various powers available to them to tackle fly-tipping, including imprisonment, unlimited fines, orders to pay costs and any vehicle used could be seized. In the last 18 months, we had several successful prosecutions through the courts - for fly-tipping, litter and dog fouling offences - some resulting in fines of nearly £600.

If you see someone fly-tipping, send the following details to flytipping@carlisle.gov.uk

- Time, date and location of the incident
- Description of the: person/s involved (e.g. sex, height, age, build, etc), vehicle used (registration number, make and model, colour) and waste being fly-tipped (quantity and type of waste) e.g. approximately 20 bags of waste; garden waste, mattress etc.

Festive Refuse & Recycling Collections

There will be some changes to the days you need to put out your refuse and recycling over Christmas and New Year.

Usual refuse and recycling date	To be collected
Monday 19 December - Friday 23 December	As normal
Monday 26 December	Tuesday 27 December
Tuesday 27 December	Wednesday 28 December
Wednesday 28 December	Thursday 29 December
Thursday 29 December	Friday 30 December
Friday 30 December	Saturday 31 December
Monday 2 January	Tuesday 3 January
Tuesday 3 January	Wednesday 4 January
Wednesday 4 January	Thursday 5 January
Thursday 5 January	Friday 6 January
Friday 6 January	Saturday 7 January



Plans Ahead

We aim to provide a safe, value for money refuse and recycling service for all households. We have been looking at how we manage our collections to make them more efficient and will be extending recycling collections to those households that currently do not receive a kerbside collection (where practical). You shouldn't notice a big difference to how you recycle; however, there may be some changes to the day we ask you to put out your bins, bags and boxes

from next year. Information on any changes will be included in your updated collections calendar to be sent to you in Spring 2017 with any changes starting from May 2017.

Please recycle for Carlisle. The income from the sale of recycling supports our frontline services, to keep your streets clean and helps us tackle issues such as fly-tipping and dog fouling. To find out more about recycling or to check collection dates, visit www.carlisle.gov.uk/refuseandrecycling



Festive Recycling



Across Cumbria we will generate an extra six million glass bottles, more than eight million cards and four million drinks cans over the Christmas and New Year period. Please remember to recycle during this time. Please use your nearest recycling facility or your kerbside recycling boxes and bags. Use your green bags for your plastic and cardboard - in separate bags (no glittery cards please) and use your green box for your cans, glass and paper (no foil wrapping paper please).

You can recycle your real Christmas tree using your garden waste bin or at the Household Waste Recycling Centre on Rome Street, Carlisle (open 8am-6pm every day) or Townfoot Industrial Estate, Brampton (10am-6pm every day except Tuesdays). Please note that both sites will be closed from 4pm on Christmas Eve and New Year's Eve, plus all day on Christmas Day, Boxing Day and New Year's Day. Please remember to remove the decorations first.

- Make room for this season's latest trends by clearing out your wardrobe and taking unwanted clothes to the textile collection point at bring-sites and supermarket car parks or your local charity shop.
- Books and shoes can be recycled at most supermarket recycling facilities.
- Make a New Year's resolution that you can keep this year and promise to recycle.
- Start your own compost heap with your vegetable peelings from Christmas dinner and by next Christmas, you will have nutritious compost to help make your garden bloom. Visit www.cumbria.getcomposting.com
- To make room for your children's new toys, take last year's to a local youth club or to the charity shop where they will be given a good home.
- Most supermarkets provide collection points for recycling used batteries.



Eventful Times

Festive Events

A packed programme of events is planned in Carlisle this Christmas. Highlights include a showcase of local producers and businesses in the city centre - our Carlisle Christmas Market will be held between **Wednesday 30 November** and **Sunday 4 December**. A Santa, Snow and Sparkles event will be held between **Saturday 17** and **Thursday 22 December**. A city centre festive marquee will include a glittering Santa's Grotto and the chance to get your photo taken in a giant photo bauble.

Other events include:

- **Northumberland Theatre Company presents: Little Red Riding Hood**
Old Fire Station - Thursday 1 December
- **Carols at Christmas**
Morton Community Centre - Friday 2 December
- **Christmas Fayre**
Water Street Women's and Families Hostel - Saturday 3 December
- **Christmas Fun Weekend**
Tullie House Museum & Art Gallery - Saturday 3 and Sunday 4 December

Santa's Grotto



- **New Perspectives presents: Oh Whistle, And I'll Come To You**
Old Fire Station - Sunday 4 December
- **Christmas Carol Parade**
St Cuthbert's Church - Thursday 8 December
- **Carlisle Market Hall Festive Fun Day**
Market Hall - Saturday 10 December
- **Christmas in the City**
Carlisle city centre - Saturday 10 and Sunday 11 December.

For more information on these events and other festive activities, visit www.discovercarlisle.co.uk
Santa's Grotto photo used for illustrative purposes. All events are subject to change.

WIN A Panto Family Ticket

The Sands Centre's panto is a must see every Christmas and this year Jack and the Beanstalk, starring George Sampson, Andy Abraham, Gabriella Green and Robbie Dee is no exception!

The show opens on **Monday 12 December** and runs until **Saturday 31 December**, with matinee and evening performances.

For more information visit thesandscentre.co.uk or call the Box Office **01228 633766**.



For the chance to **WIN** a family ticket for the 6pm performance on **Wednesday 28 December**, answer the following question correctly to be entered into a free draw. Entries by **Friday 9 December 2016**.

Q Which Britain's Got Talent winner will be taking a starring role in this year's Sands Centre panto?

Enter online at www.carlisle.gov.uk/carlislefocus or send your answer (remember to include your name, address and daytime telephone number) to: **Communications, Carlisle City Council, Civic Centre, Carlisle, CA3 8QG**. One entry per household.

Upcoming OFS Events

The Old Fire Station will play host to a wide range of performers this winter and spring. In association with Highlights North, the entertainment venue will be welcoming some acclaimed drama events.

On **Thursday 26 January**, there will be a fusion of comedy, play and cookery when The Chef Show makes a visit. The French/English comedy duo Spitz & Co will be stopping at the OFS with their hilarious, award-winning comedy Gloriatior on **Wednesday 22 February**. Northanger Abbey is a heart-warming love story with genuine laugh-out-loud humour and dark, melodramatic Gothic horror. It features seven handmade puppets and will visit the OFS on **Wednesday 19 April**.

A classical concert not to be missed will be held at the OFS on **Wednesday 7 December**. The Ensemble 360 international musicians will make a welcome return. Come and experience a concert of music spanning 200 years.

Top Right: Northanger Abbey
Middle Right: Gloriatior
Bottom Right: The Chef Show
Below: Ensemble 360



For ticket information and for a full listing of upcoming events, visit oldfirestation.carlisle.city

Carlisle Events

The city hosted some great events this year. Some dates for 2017 include:

Thursday 13 - Monday 17 April	Easter International Market, Carlisle city centre
Saturday 13 May	Health Mela, Carlisle city centre
Monday 29 May	Upperby Gala, Hammond's Pond
Saturday 24 June	Armed Forces Day, Carlisle city centre
Thursday 29 June	The Secret Garden open-air theatre, Talkin Tarn
Saturday 1 - Sunday 2 July	Roman Turma, Bitts Park
Saturday 8 July	Unity Festival, Carlisle city centre
Thursday 10 August	A Midsummer Night's Dream open-air theatre, Talkin Tarn
Saturday 19 - 28 August	Carlisle Pageant, Carlisle city centre
Saturday 4 November	Fireshow, Bitts Park
Sunday 12 November	Remembrance Sunday, Carlisle city centre
Sunday 19 November	Christmas Lights Switch-On, Carlisle city centre

For more information, visit www.discovercarlisle.co.uk

The Local Food Show

Local producers are being encouraged to join a showcase of our area's best food and drink.

The Local Food Show will be held on **Thursday 23 March** at the H&H Borderway Mart, between 12pm and 5pm. It will be a platform to reach hoteliers, the tourism industry, public sector outlets and many more.

For more information on exhibiting, please visit www.localfoodshow.co.uk or call **07576 229773**.

Recovery to Resilience

Defences in Carlisle are now restored to provide protection to the level before Storm Desmond. The Government has allocated £72million to invest in flood defences across Cumbria with up to £25million for projects to reduce the flood risk in Carlisle. The Environment Agency and partners have been working hard to prepare for winter by repairing defences damaged by the December 2015 flooding. In Carlisle this includes:

- Tree clearance from Rivers Caldew, Eden and Petteril
- Little Caldew pumping station repairs
- Willowholme embankment repairs
- Parham Beck scour repairs
- Durranhill storage basin repairs
- Durranhill Pumping Station - access and public safety repairs
- Little Caldew channel repairs and debris removal
- Repairs around Little Caldew pumping station

Cumbria Floods Partnership

Alongside the Environment Agency's recovery programme, the Cumbria Floods Partnership was established so that communities and organisations could develop an action plan that considers how flood water can be managed along the whole length of the Eden catchment, from source to sea. Using a catchment approach, the flood risk will be reduced by delivering a number of actions including upstream management, improved defences, maintenance and resilience techniques. The first version of the Cumbria Flood Action Plan, including the Carlisle Community Plan is available at www.gov.uk/government/publications/cumbria-flood-action-plan

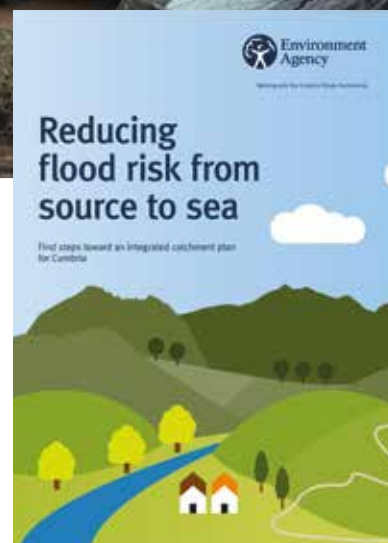
Carlisle City Council has also produced a Carlisle Flood Plan, in partnership with Cumbria County Council and the Environment Agency. This sets out what actions we will take in the event of a flood. A copy of the plan is available at www.carlisle.gov.uk

Botcherby Bridge



- Amendments to a flood control valve within Carlisle United FC's grounds
- Willow Beck - clearing channel and repairing damaged structures
- Strengthening of Botcherby Bridge
- 1,100 tonnes of gravel removed from Botcherby Bridge and Holme Head Weir
- Caldew Maltings replacement of lift up flood defences with permanent glass panel defences.

Flood Clean Up



How You Can Get Involved

- Individuals and communities are encouraged to help shape and deliver the Cumbria Flood Action Plan. If you are keen to get involved, the Environment Agency can direct you to your local flood action group. Email them at CLfloodresilience@environment-agency.gov.uk
- There are a number of tools to help communities produce emergency plans. These are available at www.cumbriaaction.org.uk/WhatWeDo/CommunityEmergencyPlanning
- If you would like further advice or support on forming a community group and developing a flood plan you can contact the Environment Agency at CLfloodresilience@environment-agency.gov.uk



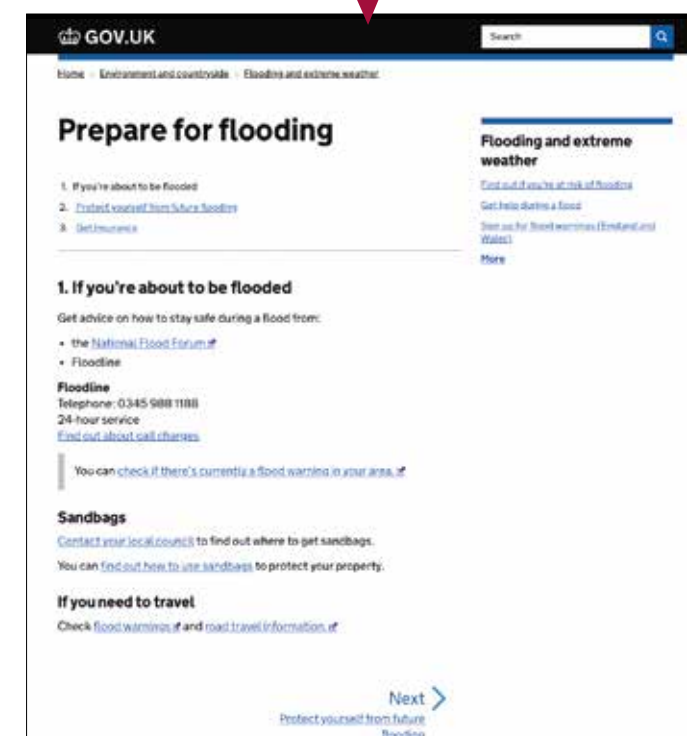
Get Prepared for Flooding

- Contact your local Flood Action Group
- Sign up for flood warnings - call Floodline on **0345 988 1188**
- Make your home more resilient to flooding - advice is available at www.gov.uk/flood
- Put together a personal flood plan for you and your family. You can download, print and fill in a copy from www.gov.uk/government/publications/personal-flood-plan

The personal flood plan includes a list of things you should do (like moving sentimental items to safety) and provides space for you to note down important contact details such as your utility companies and insurance.

- Sign up to Cumbria Community Messaging at www.cumbriacommunitymessaging.co.uk to receive free weather and flood information.
- In the event of a flood or other major incident, listen for updates on **BBC Radio Cumbria** and follow **@Cumbriapolice**, **@CumbriaCC** and **@EnvAgencyNW** on Twitter.

www.gov.uk/flood




Flood Support

Property Resilience Grants

Grants of up to £5,000 are still available to homeowners and businesses that were flooded over **3 - 11 December 2015** or **24 - 28 December 2015**.

The grant is available to fund measures which improve a household or business property's resilience or resistance to flooding. BERG, working on our behalf, is also helping flood affected property owners get quotes to install flood alleviation measures. They are available at the Civic Centre between Monday - Friday, 9am - 4pm. They can also be contacted on **01228 817002** or email **floodgrants@carlisle.gov.uk**

Part of the Property Resilience eligibility criteria allows flood affected property owners to get a qualified surveyor to assess their home/business and make a professional recommendation as to how the money is best used/ invested. £500 of the overall £5,000 can be claimed against that cost.

The end date for applications for both residential and business property applications has been extended to **Friday 31 March 2017**. To find out more, visit **www.carlisle.gov.uk**

Cumbria Flood Funding

Hardship grants, as well as Top Up Resilience grants are still available from the Cumbria Flood Recovery Appeal. Please go online to apply at **www.cumbriafoundation.org** or call **01900 825760**.

Flood Advice Centre

Funding advice and support continues to be available from the Flood Advice Centre, 27 Spencer Street, Carlisle. It is open on Mondays, 9am - 12noon (appointment only), Fridays, 10am - 6pm and Saturdays, 9am - 12noon. The centre offers personal help and advice to those who have been affected by the floods. Support covers builder and insurance issues, drying out and property repairs, property flood protection advice and surveys. Contact Paul Hendy on **07747 702299** or email **carlislefloodrecovery@yahoo.com**

Flood Recovery Support



Flood Recovery Support

Our Flood Recovery Support Officer, Jack Dilley, is also available to support anyone affected by the floods. He can be contacted on **01228 817301**. Jack (see above) can provide advice on flood grants and other schemes available to help vulnerable residents. These include heating, gas appliance servicing, efficiency, draught proofing and insulation.

Flood Re

Flood Re is designed to ensure affordable flood insurance is available for those homes at the highest risk of flooding. Flood Re increases the availability and choice for home owners, making it easier to shop around to get the best deal. For more information, visit **www.floodre.co.uk/customer-info**

Left: Greystone Road residents back in their flood affected home. A Property Resilience grant paid towards their flood repair work.



Rebuilding Together

Responding to the 2015 Floods

ACTion with Communities in Cumbria is supporting communities across the county with Community Emergency Planning and resilience activities, to help them prepare for, respond to, and recover from an emergency.

Rebuilding Together is a 3 year BIG Lottery funded programme to build the resilience of people, communities and organisations in Cumbria, helping them to prepare for events similar to the devastating floods of December 2015.

The programme is led by Cumbria CVS and delivered in partnership with ACTion with Communities in Cumbria (ACT) and Cumbria Action for Sustainability (CAfS).



Cumbria CVS is working with volunteers and local charities to build resilience and prepare to respond in the event of an emergency. Visit: **www.cumbriacvs.org.uk**



CAfS is helping people to adapt their homes and community buildings to cope better with flooding and use less energy. It is also supporting community projects to tackle climate change, a cause of extreme weather. Visit: **www.cafs.org.uk**

For more information, contact us at ACT

Tel: 01228 817 224

Email: info@cumbriaaction.org.uk

Visit: www.cumbriaaction.org.uk/WhatWeDo/CommunityEmergencyPlanning.aspx

ACT champions community and rural issues

Was your home or business flooded?



Apply now for a Property Resilience Grant

Up to £5,000 is available to fund measures which improve a household or business property's resilience or resistance to flooding.

The deadline for applications is
Friday 31 March 2017



For more information about flood
funding schemes and support,
visit **www.carlisle.gov.uk**