

“ Shopmobility Carlisle will provide greater access to the city centre and its facilities by provision of both powered and manual wheelchairs together with powered scooters to all people with impaired mobility regardless of age or disability, whether temporary or permanent ”

Carlisle Shopmobility is a Carlisle City Council service and is part of the Economic Development directorate.

To get this leaflet in another format or language:

✉ e-mail shopmobility@carlisle.gov.uk or
☎ phone the Shopmobility co-ordinator:
☎ 01228 625950

 NATIONAL FEDERATION OF
Shopmobility

Carlisle Shopmobility

Shopmobility is a scheme which provides:

- powered scooters
- wheelchairs (both manual and powered)
- mobility aids

for people with mobility difficulties, to help them shop and use the facilities of Carlisle City Centre.

**Telephone
01228 625950**

 NATIONAL FEDERATION OF
Shopmobility

September 2010



**CARLISLE
CITY COUNCIL**



www.carlisle.gov.uk

Who can use Shopmobility?

You don't have to be registered disabled to use Shopmobility. Anyone who has difficulty getting about on foot, for example limited mobility caused by disability, age, temporary illness or accident, can borrow a wheelchair or scooter.

How much does it cost?

Shopmobility is a free service. However, donations towards the running costs of the scheme are always appreciated.

How does Shopmobility operate?

Wheelchairs and scooters can be booked by telephoning the Shopmobility office on:

01228 625950

Advanced booking is advisable.

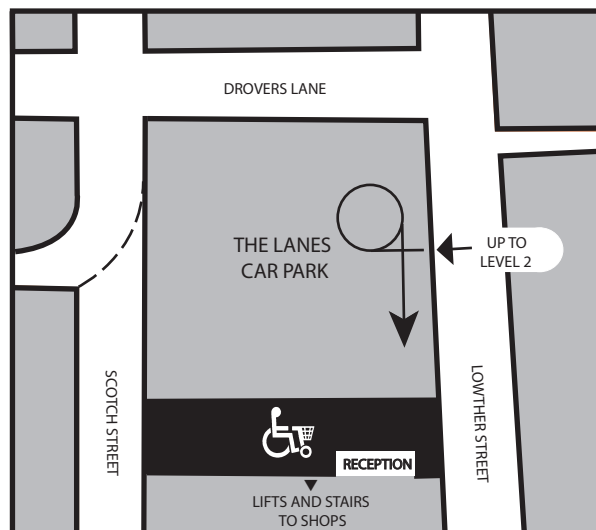
**The service is available
from 10 a.m. to 4 p.m.,
Monday to Friday and
10 a.m. to 1.30 p.m. on Saturdays.
Scooters must be returned
15 minutes before closing.
Closed Bank Holidays.**

New Shopmobility customers can register as members of the scheme by calling at the Shopmobility office which is on Level 2 of the Lanes car park - see map.

Please bring some form of identification which has on it your name and address, for example Driving Licence, a recent utility bill or Blue Badge. There is no charge for registration.



> directions



Customers who are unfamiliar with powered chairs or scooters will be given vehicle and safety awareness instructions on how to operate the equipment by a shopmobility representative. Anyone arriving by car should enter the car park from Lowther Street, collect a ticket from the ticket machine at the top of the ramp and make their way to the Shopmobility office on Level 2. Shopmobility is next to the Blue Badge permit holder bays. Badges must be displayed and parking charges apply. Bays cannot be reserved. Customers arriving by train, bus or taxi can usually be met by a volunteer with a wheelchair or scooter, providing arrangements are made at least a week in advance.

Other facilities available from Shopmobility:

- radar keys and shopmobility directories are available to be purchased.
- holiday loans service for wheelchairs, scooters and walking aids for which a small charge is payable and a small deposit is also required. Contact the co-ordinator for details.
- children's wheelchairs are available for daily use, free of charge. However if you wish to hire one, there is a flat fee and a small deposit is also required.

The Shopmobility co-ordinator is happy to give talks to groups or individuals to explain how the scheme works.

Enquiries should be made to:

The Co-ordinator
Carlisle Shopmobility
Level 2, The Lanes Car Park
Lowther Street
Carlisle CA3 8NX

☎ Telephone 01228 625950

(includes out of hours Ansaphone service)

✉ e mail: shopmobility@carlisle.gov.uk