



“Shopmobility Carlisle will provide greater access to the city centre and its facilities by provision of both powered and manual wheelchairs together with powered scooters to all people with impaired mobility regardless of age or disability, whether temporary or permanent”

Carlisle Shopmobility is a Carlisle City Council service and is part of the Economic Development directorate.

To get this leaflet in another format or language:

 e-mail shopmobility@carlisle.gov.uk or
phone the access officer:
 01228 631564

 NATIONAL FEDERATION OF
Shopmobility

Carlisle

Shopmobility

Shopmobility is a scheme which provides:

- powered scooters
- wheelchairs (both manual and powered)
- mobility aids

for people with mobility difficulties, to help them shop and use the facilities of Carlisle City Centre.

Telephone
01228 631564



CARLISLE
CITY COUNCIL



www.carlisle.gov.uk

Who can use Shopmobility?

You don't have to be registered disabled to use Shopmobility. Anyone who has difficulty getting about on foot, for example limited mobility caused by disability, age, temporary illness or accident, can borrow a wheelchair or scooter.

How much does it cost?

There is an administration charge. Donations towards the running costs of the scheme are always appreciated.

How does Shopmobility operate?

Wheelchairs and scooters can be booked by telephoning the Shopmobility office on:

01228 631564

Advanced booking is advisable.

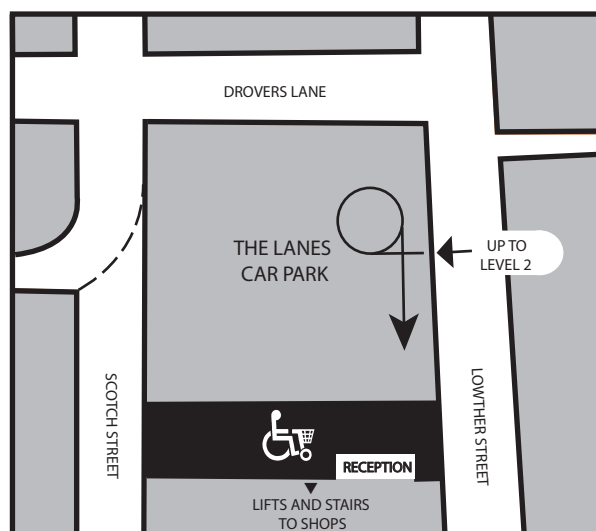
**The service is available
from 10 a.m. to 4 p.m.,
Monday to Friday.
Scooters must be returned
15 minutes before closing.
Closed weekends and Bank
Holidays.**

New Shopmobility customers can register as members of the scheme by calling at the Shopmobility office which is on Level 2 of the Lanes car park - see map.

Please bring some form of identification which has on it your name and address, for example Driving Licence, a recent utility bill or Blue Badge.



> directions



Customers who are unfamiliar with powered chairs or scooters will be given vehicle and safety awareness instructions on how to operate the equipment by a shopmobility representative. Anyone arriving by car should enter the car park from Lowther Street, collect a ticket from the ticket machine at the top of the ramp and make their way to the Shopmobility office on Level 2. Shopmobility is next to the Blue Badge permit holder bays. Badges must be displayed and parking charges apply. Bays cannot be reserved. Customers arriving by train, bus or taxi can usually be met by a volunteer with a wheelchair or scooter, providing arrangements are made at least a week in advance.

Other facilities available from Shopmobility:

- R.A.D.A.R. keys.
- Holiday loans service for wheelchairs, scooters and walking aids for which a small charge is payable and a small deposit is also required. Contact the access officer for details.
- Children's wheelchairs

The access officer is happy to give talks to groups or individuals to explain how the scheme works.

Enquiries should be made to:

The Access Officer
Carlisle Shopmobility
Level 2, The Lanes Car Park
Lowther Street
Carlisle CA3 8NX

☎ Telephone 01228 631564

(includes out of hours Ansaphone service)

✉ e mail: shopmobility@carlisle.gov.uk