

# Warmer Communities

## Who are Warmer Communities?

Warmer Communities is a not for profit Community Interest Company working towards creating healthier, happier places to live. We care about you and are here to make a difference in your life by providing advice on how to save energy and ways to lower your fuel bills. Warmer Communities can provide funding for heating and insulation improvements, including fully funded 'whole house solutions' depending, on your circumstances. Warmer Communities can secure funding for:



- Boilers and Central Heating
- Electric Storage Heaters
- Solid and Cavity Wall Insulation
- Cavity Wall Insulation Extraction
- Solar and PV Thermal



- Loft Insulation
- Room-in-Roof Insulation
- Renewable Energy
- Air Source Heat Pumps
- Access to Gas Connections

Warmer Communities offer a free advice service either online, in person or over the phone, so that everyone can take steps to being more efficient and saving on fuel bills. For more information visit: [www.warmercommunities.org.uk](http://www.warmercommunities.org.uk)

## Warmer Communities Carlisle

Warmer Communities have teamed up with Carlisle City Council and Homelife Carlisle on the "Warmer Communities Carlisle" scheme to support households including free funding for gas connections and fully funded central heating for all fuel types. If you are any of the following:



- On a low income or are receiving any benefits
- Are classed as having a disability or health condition
- Are over 60 or have children
- Have a cold, hard to heat home

You may qualify for funding under Energy Company Obligation, however there are several other grant funding options available including free funding for gas connections.

Visit: [www.warmercommunities.org.uk/Carlisle](http://www.warmercommunities.org.uk/Carlisle) for more information



[www.carlisle.gov.uk](http://www.carlisle.gov.uk)

**homelife**  
**carlisle**  
improving homes  
improving lives



**Call 01228 812 867 or text WARM to 60777\***

Website: [www.warmercommunities.org.uk](http://www.warmercommunities.org.uk) Twitter: @WarmerComms

Facebook: @WarmerCommunities Email: [info@warmercommunities.co.uk](mailto:info@warmercommunities.co.uk)

\*Texts to 60777 are charged on your standard network rate

## Further Help

### Priority Services Register

The Priority Services Register (PSR) is a free service provided by suppliers and network operators to customers in need. Here we explain the help available to you if you sign up. You can receive the services available if you are receiving a pension, have a long-term medical condition, have a hearing or visual impairment or additional communication needs or are in a vulnerable situation. To be added to the Priority Services Register, you simply need to contact your energy supplier. You can find their contact details on your energy bill.

For more information visit:

<https://www.ofgem.gov.uk/consumers/household-gas-and-electricity-guide/extra-help-energy-services/priority-services-register-people-need>

### Warm Homes Discount Scheme

You could get £140 off your electricity bill for winter 2018 to 2019 under the Warm Home Discount Scheme. The money is not paid to you - it's a one-off discount on your electricity bill, between September and March.

For more information visit: <https://www.gov.uk/the-warm-home-discount-scheme>

### Homelife Carlisle

Homelife Carlisle is a Home Improvement Agency provided by Carlisle City Council and can offer a range of funding and grants including Safe And Warm Grants, Energy Efficiency Grants, Eco and Eco Flexible Eligibility Funding, Dementia Friendly Grants and Foundations Independent Living Grants.

For more information visit:

<https://www.carlisle.gov.uk/Residents/Housing-and-Homeless/Homelife>

Or you can call 01228 817 111 or email [homelife@carlisle.gov.uk](mailto:homelife@carlisle.gov.uk)

### Cumbria Winter Warm Fund

The Winter Warmth Appeal aims to reduce health conditions affected by cold and can help if you are receiving state pension/pension credit or struggle to maintain a basic acceptable standard of living during the winter due to the cost of heating your home.

If you would like further information or to apply for this fund please contact Age UK Carlisle and Eden on 01228 536 673

Or visit: <https://www.cumbriafoundation.org/winter-warmth-fund/apply-now/>

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