The City Council of Carlisle

- A. Applications & Payment Details for Saver Car Park Permits
- B. Terms and Conditions for Saver Car Park Permits

With Effect from 24th August 2018

A Applications & Payment

Applications should be made online at: <u>www.carlisle.gov.uk/saver</u> Or <u>www.mipermit.com</u>

Payment should be made using either Credit or Debit card.

B Terms and Conditions

- 1. The Saver Parking Permit is only valid in the selected car park as stipulated during registration. Permits are not transferable between car parks.
- 2. The Saver Parking Permit is only valid on the day(s) stipulated during registration.
- 3. The permit holder will be provided with a unique account in which to manage their parking. It is the permit holder's responsibility to provide a vehicle registration number during registration.
- 4. It is the permit holder's responsibility for updating their account if and when a different vehicle is used to the one first recorded during registration.
- 5. Renewing a Saver Parking Permit is the responsibility of the holder; reminders will not be issued by Carlisle City Council.
- 6. If you wish to cancel your permit, please contact MiPermit via email using the following address: contact@mipermit.com
- 7. Following your cancellation of any permit issued by the City Council refunds in respect of unused permit periods may be made at the Council's absolute discretion from the date the cancellation email is received.
- 8. Any refunds will only be considered on a pro-rata basis in respect of full unused months.
- 9. The City Council car parks permit scheme is a facility offered to customers who use City Council car parks on a regular basis. However the City Council cannot guarantee that a parking bay will be available at any particular time for a permit holder. The Off-Street Parking Orders in force stipulate that vehicles must be parked within bay markings and those contravening those Orders will be liable for a Penalty Charge Notice.
- 10. The permit is issued for one vehicle at any one time. Only one permit can be issued per payment.
- 11. City Council car park permits are only available for issue to motor cars and private or light goods passenger vehicles capable of carrying up to 7 passengers.
- 12. The City Council reserves the right to withdraw the permit facility at any time without prior notice. In this event every effort will be made to offer an alternative

but similarly priced permit. If this is not suitable then a full refund of the unexpired portion of the permit will be made.

- 13. The City Council reserves the right to provide reasonable (non-guaranteed) alternative temporary or permanent car park provision at any time to permit holders due to the need for operational changes at its absolute discretion.
- 14. Any person duly authorised by the City Council may close all or any part of a City Council car park whenever it is considered such closure is reasonably necessary. Permit holders must not enter any City Council car park once closed. Failure to comply with signs or instructions given by duly authorised personnel may result in action taken by the City Council.
- 15. Permit holders may use the car park bay for car parking purposes only and for no other use.
- 16. Subletting of a bay or permit is forbidden. Under these circumstances the permit privilege may be withdrawn, and no refund will be payable.
- 17. Permit holders must comply with all rules and requirements displayed in the car park.
- 18. The City Council reserves the right to revoke any permit if it finds that the permit holder has misused the facilities offered.
- 19. All vehicles must be properly licensed taxed and insured. The City Council reserves the right to revoke a permit without refund in the event that the City Council finds that a vehicle is not properly licensed or taxed or insured.
- 20. The City Council shall not be liable for personal injury or for loss of or damage to vehicles their accessories or contents in any of its off street car parks.
- 21. The City Council may contact, on occasions, a permit holder via email, text or phone in relation to the service provision of all car park related matters. Contact will be proportionate, not excessive and will be for notifying permit holders of, for example, car park closures and tariff changes.
- 22. The City Council reserves the right to amend these Terms and Conditions at any time at its absolute discretion.
- 23. The conditions and regulations imposed by the City Council of Carlisle Off Street Parking Places Orders as in force from time to time shall apply to permit holders.
- 24. The provisions of these terms and conditions shall be binding and enforceable against permit holders issued with Saver Car Park Permits hereunder.