

# carlisle focus

winter-spring 2018/19

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CITY COUNCIL



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Welcome to our winter-spring edition of Carlisle Focus.

Our city is growing and changing. On pages four and five we give an update on the Borderlands Inclusive Growth Deal and the ambitious St Cuthbert's Garden Village development.

As part of the build-up to the festive season, we have listed some Christmas events. This year's programme, shown on pages six and seven, includes a Carlisle Christmas Artisan Market made up of around 50 local traders. There are lots of other events and the chance to win some Sands Centre panto tickets.

There are also lots of upcoming events, including our free walking programme, Fairtrade Fortnight and British Cycling's Let's Ride cycling programme at the Harraby Cycle Circuit.

Information on how to recycle for Carlisle and get winter ready is featured on page nine. There are also grants to help pay towards independent living on page 13 and grants available for home owners who need help making their property safe and warm on page 14.

I hope you have a Happy Christmas and best wishes for 2019.

**Leader of Carlisle City Council, Cllr Colin Glover**

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## Get in Touch

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**Visit:** our Customer Contact Centre during normal office hours

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## Where to Contact Your Carlisle City Councillor

<b>BELAH</b>	
Cllr Gareth Ellis (Con)	07984 441329
Cllr David Morton (Con)	01228 515486
Cllr Trish Vasey (Con)	01228 593568
<b>BELLE VUE</b>	
Cllr Pam Birks (Lab)	07452 969522
Cllr Jessica Riddle (Lab)	01228 521311
Cllr Dr Les Tickner (Lab)	07784 186043
<b>BOTCHERBY</b>	
Cllr Robert Betton (Ind)	01228 530747
Cllr Jeffrey Bomford (Ind)	07368 501294
Cllr Jack Paton (Ind)	07922 144726
<b>BRAMPTON</b>	
Cllr Steve Layden (Con)	016977 46659
Cllr Mike Mitchelson (Con)	016977 2871
<b>BURGH</b>	
Cllr John Collier (Con)	01228 818282
<b>CASTLE</b>	
Cllr Joanna Coleman (Lab)	01228 540935
Cllr Anne Glendinning (Lab)	07807 895706
Cllr Stephen Sidgwick (Lab)	01228 672081
<b>CURROCK</b>	
Cllr Sue Crawford (Lab)	07759 109635
Cllr Colin Glover (Lab)	01228 543042
Cllr Abdul Harid (Lab)	07740 456999
<b>DALSTON</b>	
Cllr Trevor Allison (Lib Dem)	01228 523923
Cllr Nigel Christian (Con)	07854 374006
Cllr Ann Mc Kerrell (Con)	07736 855050
<b>DENTON HOLME</b>	
Cllr Ruth Alcroft (Lab)	07862 254575
Cllr Lisa Brown (Lab)	07724 894670
Cllr Chris Southward (Lab)	01228 520183
<b>GREAT CORBY &amp; GELTSDALE</b>	
Cllr Doreen Parsons (Con)	01228 575191
<b>HARRABY</b>	
Cllr Paul Carrigan (Lab)	01228 495425
Cllr Jo Ellis-Williams (Lab)	07773 443485
Cllr Lee Sherriff (Lab)	01228 544168
<b>HAYTON</b>	
Cllr Raymond Tinnion (Ind)	07801 531262
<b>IRTHING</b>	
Cllr Syd Bowman (Con)	01228 497636
<b>LONGTOWN &amp; ROCKCLIFFE</b>	
Cllr Raynor Bloxham (Con)	016977 42088
Cllr John Mallinson (Con)	07968 251365
<b>LYNE</b>	
Cllr David Shepherd (Con)	07720 906976
<b>MORTON</b>	
Cllr John Bell (Lab)	01228 530388
Cllr Therese Sidgwick (Lab)	01228 672081
Cllr Colin Stothard (Lab)	01228 538634
<b>ST AIDANS</b>	
Cllr Lucy Patrick (Lab)	01228 591767
Cllr Anne Quilter (Lab)	01228 514653
Cllr Reginald Watson OBE (Lab)	01228 521676
<b>STANWIX RURAL</b>	
Cllr James Bainbridge (Con)	07896 300997
Cllr Marilyn Bowman (Con)	07591 164096
<b>STANWIX URBAN</b>	
Cllr Elizabeth Mallinson (Con)	01228 533746
Cllr Paul Nedved (Con)	07745 302097
Cllr Fiona Robson (Con)	07765 502949
<b>UPPERBY</b>	
Cllr David Graham (Lab)	01228 544133
Cllr Niall McNulty (Lab)	07979 551999
Cllr Ann Warwick (Lab)	01228 538746
<b>WETHERAL</b>	
Cllr Barry Earp (Con)	01228 810010
Cllr Stephen Higgs (Con)	01228 560815
<b>YEWDALE</b>	
Cllr Rob Currie (Con)	07919 564199
Cllr Christine Finlayson (Con)	07498 620439
Cllr Maureen McDonald (Lab)	01228 535772

# Changing Carlisle

## St Cuthbert's Garden Village

Plans for the growth of Carlisle are underway and will result in an ambitious new development in the south of Carlisle. Consultation is essential to the development of St Cuthbert's Garden Village and the responses to recent consultation exercises have helped shape the vision.

We would like to thank everyone who has taken time to give their views. Recent consultations, held in the city centre and Carlisle Racecourse, were well attended and as the Garden Village develops we will continue to ask for your comments and suggestions. Community involvement is key and in addition to residents, we have also held consultation events with parish councils, service providers and other stakeholders. Local primary children have also been asked to put pen to paper and set out how they imagine the Garden Village will look.

Following consultation responses, the emerging option is for a number of garden villages focussed around existing settlements in the area - improving services and facilities for existing and future residents alike.

Visit [www.stcuthbertsgv.co.uk](http://www.stcuthbertsgv.co.uk) for more information, including detailed feedback on the consultation events held so far and the emerging masterplan.

Plans for a Carlisle Southern Link Road (CSLR) are also ongoing. Cumbria County Council submitted a funding bid for a £112 million scheme to the Government in September. For updates, visit [www.cumbria.gov.uk/cslr](http://www.cumbria.gov.uk/cslr)



## Borderlands

A multi-million-pound proposal to provide significant investment to the Borderlands was submitted to UK and Scottish Governments this autumn.

The Borderlands Inclusive Growth Deal supports a wide range of innovative projects. It was submitted by the Borderlands Partnership, a unique collaboration that brings together five cross-border local authorities: Carlisle City Council; Cumbria County Council; Dumfries and Galloway Council; Northumberland County Council and Scottish Borders Council.

The Borderlands Inclusive Growth Deal proposal includes four place-based projects and six key programmes. They will all deliver benefit across the wider Borderlands area. Borderlands partners are also wanting to work jointly with the UK and Scottish Governments on strategic transport schemes and land and marine management.

The key programmes are: Borderlands Energy Investment Company; Digital Borderlands; Quality of Place; Destination Borderlands; Business Infrastructure Programme and Knowledge Exchange Network.

In addition, the key strategic project of establishing the feasibility of extending the Borders Railway from Carlisle to Tweedbank will benefit the whole region. The four specific place-based projects are Carlisle Station Gateway, redevelopment for the site of the former Chapelcross power station, Berwick Theatre and Conference Centre and the Mountain Bike (MTB) Innovation Centre in the Scottish Borders. For more information, visit [www.borderlandsgrowth.com](http://www.borderlandsgrowth.com)



## National Food Cities Award

Carlisle has become one of just a handful of cities to win the prestigious Sustainable Food Cities Award. The Bronze award is designed to recognise and celebrate the success of places taking a joined up, holistic approach to food and that are achieving significant positive change on a range of key food issues. Led by Food Carlisle, the award showcases some of the district's partnership work to promote healthy, sustainable and local food and to tackle some of today's greatest social challenges; from food poverty and diet-related ill-health, to building community food knowledge and reducing waste in the food system.



To find out more about the award, get involved with the partnership group or for updates on Food Carlisle, visit [www.carlislepartnership.carlisle.city](http://www.carlislepartnership.carlisle.city) or follow @FoodCarlisle on Twitter.

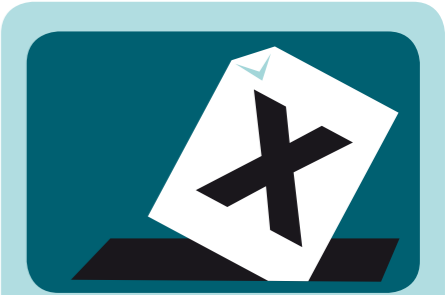
## Central Plaza

We are inviting developers to come forward with 'expressions of interest' for the former Central Plaza hotel.

The hotel closed in 2004 and has remained vacant since. Several failed attempts to redevelop the property have left the building in poor condition. As the building is ownerless (it is currently in escheat but rests with the Crown Estate) emergency works to improve structural safety were recently undertaken. Developers have shown interest in the redevelopment of the hotel, however none have progressed to an advanced stage.

Although the building is not in our ownership, we appreciate the importance of the site and have been working hard to support development of the site. We are still in discussions with potential developers but would like to explore all options to ensure the best outcome for Carlisle. Given its condition we have an open mind, although we would like to see the building retained if possible.

More information is available at [www.carlisle.gov.uk/centralplaza](http://www.carlisle.gov.uk/centralplaza)



## Don't Lose your Right to Vote

Following a Boundary Commission review of electoral ward boundaries in Carlisle, the number of city councillors could reduce from 52 to 39 at the next elections in **May 2019**.

Elections will take place in all Carlisle City Council wards, so make sure you are registered to vote.

To register, visit [www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote) or call us on **01228 817555** or **01228 817556**.

# Festive Events

## Carlisle Christmas Artisan Market

The open-air market will be held in Carlisle city centre between **Wednesday 28 November and Sunday 2 December**. Organised by Sustainable Brampton, Carlisle City Council and Food Carlisle, it will showcase local producers and craftspeople from the Borderlands and is a must-see event!

If all you want for Christmas are gorgeous gifts, delightful decorations, fabulous food and delicious drinks, merry music and entertainment from our local communities, this is the event for you. The Carlisle Christmas Artisan Market opening time are:

- **11am - 6.30pm: Wednesday 28 November, Friday 30 November and Saturday 1 December.**
- **11am - 9pm: Thursday 29 November.**
- **11am - 4pm: Sunday 2 December.**

Follow them on Facebook, Twitter @ArtisanCarlisle and Instagram @carlislechristmasmkt2018

Information is also available at [www.discovercarlisle.co.uk](http://www.discovercarlisle.co.uk)



## Festive Highlights

A packed programme of events is planned in Carlisle this Christmas:

- **Thursdays: 29 November; 6 December; 13 December and 20 December**  
Late Night Christmas Shopping
- **Friday 30 November**  
Carols in the Manor, Morton Community Centre
- **Saturday 1 December**  
Topsy Tullie gets Festive! Tullie House Museum & Art Gallery
- **Saturday 8 December**  
Festive Wreath Making, Tullie House Museum & Art Gallery
- **Saturday 8 December**  
Carlisle Market Hall Festive Fun Day, Market Hall. Including children's entertainers, a visit from Santa and the chance to **WIN** a festive voucher prize
- **Sunday 9 December**  
Santa Dash, start from Carlisle Castle
- **Thursday 13 December**  
Christmas Carol Parade, St Cuthbert's Church
- **Saturday 15 and Sunday 16 December**  
Christmas Family Fun Weekend, including the chance to see Santa in his woodland grotto, Tullie House Museum & Art Gallery
- **Saturday 22 December**  
Winter Crafts Christmas Wool Stars, Tullie House Museum & Art Gallery
- **Thursday 3 January**  
Winter Crafts Sock Penguins, Tullie House Museum & Art Gallery
- **Saturday 5 January**  
Winter Crafts Bird Feeder, Tullie House Museum & Art Gallery

All events are subject to change. For more information on these events and other festive activities, visit [www.discovercarlisle.co.uk](http://www.discovercarlisle.co.uk)

## WIN a Panto Family Ticket

Follow the Yellow Brick Road with the cast of The Sands Centre's amazing Christmas panto - The Wizard of Oz! It includes one Britain's Got Talent winner, another Britain's Got Talent semi-finalist, one UK Eurovision star and a CFM favourite!

Ashleigh Butler auditioned for Britain's Got Talent with her dog Pudsey. Now Ashleigh, and her 'Crufts Agility Champion' dog Sully, will be off to see 'The Wizard' as

'Dorothy' and 'Toto'. Nicki French, originally a Carlisle girl is best-known for her dance track 'Total Eclipse of the Heart' and representing the UK at the Eurovision Song Contest in 2000. She will star as 'The Wicked Witch of the West'.

Andrew Fleming returns for his third pantomime in Carlisle. The Britain's Got Talent semi-finalist will star as 'The Tin-Man'. CFM's breakfast presenter and pantomime favourite

Robbie Dee returns for his 17th year, this year playing 'The Scarecrow'.

The show opens on **Monday 10 December** and runs until **Monday 31 December**, with matinee and evening performances. For more information visit [thesandscentre.co.uk](http://thesandscentre.co.uk) or call the Box Office on **01228 633766**.

For the chance to **WIN** a family ticket for the **6pm performance on Tuesday 18 December**, answer the following question correctly to be entered into a free draw. Entries by **Wednesday 12 December 2018**.

**Q. What was the name of the dog Ashleigh Butler auditioned with on Britain's Got Talent?**

Enter at [www.carlisle.gov.uk/carlislefocus](http://www.carlisle.gov.uk/carlislefocus) or send your answer (remember to include your name, address and daytime telephone number) to: Communications, Carlisle City Council, Civic Centre, Carlisle, CA3 8QG. One entry per household.



## Santa's Coming to Carlisle

Meet Santa at The Lanes Shopping Centre every **Saturday and Sunday in December**, between 11am and 3pm each day.

Make a visit to his magical grotto and get an early Christmas gift. It costs £3 minimum donation with proceeds going towards Cash for Kids Mission Christmas appeal.

Visit [www.lanescarlisle.co.uk](http://www.lanescarlisle.co.uk) for more information, or follow them on Facebook and Twitter @TheLanesSC

# Winter Ready



## Civic Centre

The Civic Centre will close to the public at 3pm on **Friday 21 December** and will reopen on **Thursday 27 December**. It will also close to the public at 3pm on **Friday 28 December** and will reopen on **Wednesday 2 January**.

## Crematorium

**Open 8.30am to 4.30pm:**

Monday 24 December, Thursday 27 December, Friday 28 December and Monday 31 December.

**Open 1pm to 4.30pm:**

Saturday 22 December, Sunday 23 December, Tuesday 25 December, Wednesday 26 December, Saturday 29 December, Sunday 30 December and Tuesday 1 January.

Open as usual from Wednesday 2 January.



## Bereavement Services

**Open 8am to 4.30pm:**

Monday 24 December, Thursday 27 December, Friday 28 December and Monday 31 December.

**Closed:**

Tuesday 25 December, Wednesday 26 December and Tuesday 1 January. Open as usual from Wednesday 2 January.

A Christmas Remembrance Service will be held at the Crematorium Chapel on Saturday 8 December at 3pm. All proceeds to the Mayor's Charity Fund.

## Festive Refuse & Recycling Collections

There will be some changes to the days you need to put out your refuse and recycling over Christmas and New Year.

Usual refuse and recycling collection day:	To be collected:
Monday 24 December	As normal
Tuesday 25 December	Thursday 27 December
Wednesday 26 December	Friday 28 December
Thursday 27 December	Saturday 29 December
Friday 28 December	Sunday 30 December
Monday 31 December	As normal
Tuesday 1 January	Wednesday 2 January
Wednesday 2 January	Thursday 3 January
Thursday 3 January	Friday 4 January
Friday 4 January	Saturday 5 January



## Help us Recycle for Carlisle:

- Use one of your green bags for plastic and the other for paper, cardboard and food/drinks cartons (no glittery cards or wrapping paper). Use your green box for your tins, cans and glass. We CAN collect black plastic trays.
- Please put your containers out by 7am on your collection day. We will not return if you miss your collection.
- Please take your containers back on to your property the same day after collection.
- In high winds, please do not leave containers out overnight. Please keep hold of your recycling until your next collection or if not, please use a local recycling site to reduce the risk of paper and plastic littering your streets.
- Remember to recycle or donate unwanted toys, games, books and clothing to local charities to support good causes.

Visit [www.carlisle.gov.uk/refuseandrecycling](http://www.carlisle.gov.uk/refuseandrecycling) for more information.

## Plan for Winter

Advice on flooding, winter driving, how to be prepared for emergencies and much more is available at [www.cumbria.gov.uk/winter](http://www.cumbria.gov.uk/winter)

Support is also available from ACTion with Communities in Cumbria (ACT). They are encouraging households across the county to consider how to be better prepared in the event of an emergency and has produced a simple Household Emergency Plan leaflet to help. Families and households can better cope with emergencies by preparing in advance and working together as a team. The leaflet suggests practical action you can take at home, including: having a plan; what to put in an emergency 'grab bag'; how to stay informed; and responding to an incident.

The Household Emergency Plan leaflet is available online at [www.cumbriaaction.org.uk](http://www.cumbriaaction.org.uk) or for free copies to distribute in your community, or for more information, please contact ACT on **01228 817224** or email [info@cumbriaaction.org.uk](mailto:info@cumbriaaction.org.uk)

The Cumbria Strategic Flood Partnership includes the Environment Agency, Cumbria County Council, Carlisle City Council (and other district councils), United Utilities and a wide range of representatives from other organisations and community groups. Alongside recovery work, communities and organisations came together to produce the Cumbria Flood Action Plan. To find out more, visit [www.cumbriastrategicfloodpartnership.org](http://www.cumbriastrategicfloodpartnership.org)

## Late Night Shopping FREE Parking

A special offer is available for shoppers visiting Carlisle this festive season. We are providing FREE parking after 3pm on the following **Thursdays: 29 November and 6, 13 and 20 December** in the following city centre car parks: Bitts Park; Caldew Riverside; Castle; Civic Centre; Lowther Street; Paddy's Market; Swifts Bank; The Sands; Viaduct and West Walls.

## Christmas Tree Recycling



Do you need help recycling your Christmas tree this year? Do you live or work in the CA1, CA2, CA3, CA4 8, CA5 6 or CA5 7 postcode areas?

Hospice at Home is organising a festive fundraising initiative that not only recycles trees after the festive season but will also raise funds for the local charity. Book your tree collection at [www.charityxmastreecollection.com](http://www.charityxmastreecollection.com) and make a donation of your choice to Hospice at Home.

On **Monday 7 January 2019** the charity team and volunteers will collect the trees and take them to be recycled locally. Just leave the trees in your front garden or outside your property and Hospice at Home will do the rest.

For more information about the Charity or the Christmas Tree Collections please visit [www.hospiceathome.co.uk](http://www.hospiceathome.co.uk)

# Upcoming Events

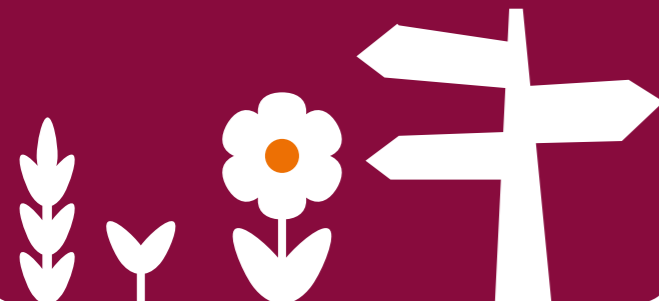
## Free Walking Events

Explore and discover Carlisle with our programme of guided walks. The programmes include Wednesday Health Walks.

Future dates are:

- January: 2, 16 and 30
- February: 13 and 27
- March: 14 and 28
- April: 10 and 24
- May: 8 and 22
- June: 5 and 19 (summer surprise coach trip)
- July: 3

Other programmes are available, including a weekly walk around Chance's Park on Mondays at 2.30pm, Tuesday Trundles and Evening and Weekend Walks (light nights only) over more challenging routes. To find out more, call **01228 817158** or visit [www.carlisle.gov.uk/walking](http://www.carlisle.gov.uk/walking)



## Fairtrade Fortnight

Fairtrade Fortnight will be held **between 25 February and 10 March 2019**. Carlisle became a Fairtrade City in 2005 and since then a team of dedicated volunteers oversees the running of the campaign and the renewal of Fairtrade city status, awarded by the Fairtrade Foundation, every two years.

Look out for the Fairtrade Mark on products and labels and in shops and cafés. There are now more than 3,000 high quality products available in the UK from bananas and coffee to clothing and flowers, many of which are on sale in Carlisle. Please encourage your business, workplace, school or community group to support Fairtrade. To find out more, visit [www.carlislefairtrade.org.uk](http://www.carlislefairtrade.org.uk)



## Get on Your Bike

British Cycling's Lets Ride programme includes everything from huge traffic-free bike rides through major towns and cities, to small local rides which are great for families and beginners. They train volunteers to lead and inspire rides all over the country. Whether it's your first time on two wheels or you are looking for a reason to get your bikes out of the shed, their events are perfect for all.

As part of their Carlisle programme, they have a series of weekly women's only sessions at the new traffic free cycle circuit in Harraby. During the session there will be a British Cycling coach available to provide support. This series of rides is for anybody and any ability. You can take part on any type of bike. There will be a £3 charge for these sessions to cover the hire of the track and there will be exclusive use of it during the sessions. The Breeze into Winter events will be held on **Wednesday 28 November, Wednesday 5, 12 and 19 December**. Starting at 6pm. Find out more at [www.letsride.co.uk](http://www.letsride.co.uk)



## Percy Kelly Exhibition

Following the success of Percy Kelly: Line of Beauty, Tullie House has announced an exhibition to celebrate what would have been the 100th birthday of Cumbrian artist Percy Kelly. Tullie House will mark this special occasion with Percy Kelly: A Legacy, an exhibition of recent bequests and gifts to the Percy Kelly Collection.

The exhibition will be held until **24 February 2019** in the Special Exhibitions Gallery in the Old Tullie House building - the very room in which Kelly would have attended life drawing classes as a student. The Grade I Listed classical revival building was once part of Carlisle College of Art. For more information, visit [www.tulliehouse.org.uk](http://www.tulliehouse.org.uk)

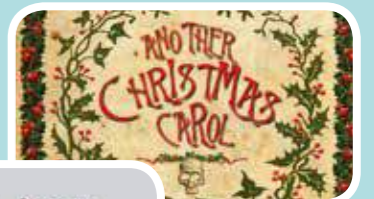


## Old Fire Station

The Old Fire Station packed programme includes events to suit all ages. In addition to comedy, music and exhibitions, the venue is also set to host a series of drama performances:

- **11 December: Another Christmas Carol**  
Over the festive season, enjoy a perfect seasonal treat, with an audience with Charles Dickens, performed by Jonathan Goodwin. Expect chills, laughter and sentiment.
- **18 December: The Brave Tin Soldier**  
Meet the little Brave Tin Soldier on his exciting journey where he meets a whole bunch of colourful characters! This Hans Christian Andersen classic story will enchant audiences of all ages.
- **3 March: The Selfish Giant**  
Powerful storytelling, captivating puppetry, beautiful design, enchanting music and a sprinkling of magic. Inspired by the touching children's story by Oscar Wilde.
- **17 March: The Odyssey**  
The critically-acclaimed Pantaloons and their hilarious new verse adaptation of the most epic journey of all time. Stranded war hero Odysseus must struggle against the odds to get home to his wife.

For ticket information, visit [oldfirestation.carlisle.city](http://oldfirestation.carlisle.city)



# News in Brief

## Budget Consultation

You will soon be given the chance to have your say on the draft 2019/2020 City Council budget. The budget consultation will start on **Monday 10 December** and a copy of the draft budget will be available to view at the Civic Centre's Customer Contact Centre. Information will also be available online at [www.carlisle.gov.uk/Council/Council-and-Democracy/Budget](http://www.carlisle.gov.uk/Council/Council-and-Democracy/Budget)

Please email your comments to: [communications@carlisle.gov.uk](mailto:communications@carlisle.gov.uk)

or write to: The Chief Executive, Carlisle City Council, Civic Centre, Carlisle, CA3 8QG  
**by 9am on Monday 14 January 2019.**

The final budget proposals will be discussed at Carlisle City Council's Full Council meeting in **February 2019.**

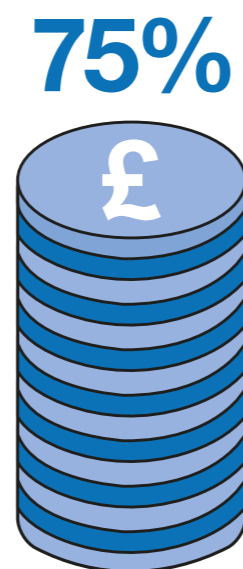
## How is your council tax money spent?



Carlisle City Council:



Police and Crime Commissioner for Cumbria:



Cumbria County Council (including adult social care):

## Have Your Say

We need your support to help us provide the best services we can. Tell us what you think by taking part in our online customer satisfaction survey. Have your say at [www.carlisle.gov.uk/consultations](http://www.carlisle.gov.uk/consultations) and you could

**WIN a £50 One4All gift card**

## Help Towards Independent Living

Do you need to make changes to your home to provide a safer environment for yourself, or a family member? Then we might be able to help you.

Disabled Facility Grants (DFGs) are available to pay for adaptations such as stairlifts, level access showers and ramps to support people with disabilities to live more independently in their homes. Grants of up to £30,000 are available.

We will help you get an Occupational Therapist (OT) report from Cumbria County Council Adult Social Care or from a private OT service where necessary. It is necessary to complete a "means test" in most cases unless the aids and adaptations are necessary for a child or the applicant receives certain benefits. Where a contribution is required we will investigate alternative support funds.

If you are interested, we would be pleased to hear from you. For further information call **01228 817320.**



## New Animal Welfare Rules

New regulations came into force on **Monday 1 October** to strengthen animal welfare, particularly around puppy sales, in England. They:



- Ensure that breeders must show puppies alongside their biological mother before a sale is made.
- Tighten regulations so that the sale of dogs as pets are completed in the presence of the new owner at the licensed premises where the dog is being sold - preventing online sales where prospective buyers have not seen the animal first.
- Ban licensed sellers from dealing in puppies and kittens under the age of eight weeks.
- Regulate adverts for the sale of pets (including on the internet) to include the seller's licence number, local authority details that issued the licence, a recognisable photo of the animal being advertised and the age of the animal.
- Introduce a new "star rating" for dog breeders, pet shops and all other licensable activities. This will be advertised on local authorities' websites.

The five areas of licensed activities involving animals are: selling animals as pets; providing or arranging for the provision of boarding for cats or dogs; hiring out horses; breeding dogs and keeping or training animals for exhibition.

## New Licensing Laws

Important changes to the way houses in multiple occupation (HMOs) are licensed came into force this October. The new legislation is designed to drive up housing and safety standards in the private rented sector. **From October 2018** any property regardless of size with five or more people in two or more households now needs a licence. This will affect bedsits and student lets and other similar uses.

A change in national legislation removes the three storey criteria on licensed HMOs and will affect many landlords. Any property which is being shared by five or more adults in more than two households (i.e. not a single family) - must now be licensed.



## Cutting out Fraud

We are supporting the National Fraud Initiative (NFI) to stamp out fraud. This means that computer records held by one local authority are compared to records held by other public bodies. We have a statutory requirement to take part in the campaign. The use of data does not require the consent of the individuals concerned under the Data Protection law. For further information, visit [www.carlisle.gov.uk/nfi](http://www.carlisle.gov.uk/nfi)

## Funding Opportunities

Want to know what funding opportunities are available for your home, business or community group? Our new funding webpage sets out what is available including external funders and Carlisle City Council grants. There are also lots of resources too.

Visit [www.carlisle.gov.uk/funding](http://www.carlisle.gov.uk/funding) to find out more.



# Home Improvement Support

## Keep Safe and Warm this Winter

Are you a home owner? Homelife Carlisle has various fully funded FREE home improvement grants to help you stay safe and warm. Discretionary Housing Grants can be awarded for damp-proofing, electrics, roof repairs, double-glazing and more. A member of your household should have a health condition to qualify. You do not have to be in receipt of a welfare benefit but if you do receive them, including tax credits, you may qualify.

Are you a landlord? Are you a private tenant and feeling cold in your home? Check if you are eligible for funding towards energy efficiency measures including insulation and energy efficient heating. If your property does not have gas central heating you may qualify for funding for new heating.



## Struggling to Stay Warm?

As colder weather approaches, many households struggle with poor health and high fuel bills due to inadequate home heating and insulation. Homelife Carlisle is working with various approved installers to offer energy efficient insulation and heating solutions including free government grants under our local ECO flexible eligibility scheme and our energy efficiency grants. To check which installers have been approved by Carlisle City Council please call us on **01228 817111**. We are particularly keen to target households and private homes that either:

- Do not have full gas central heating or are in a rural area; or
- That have an EPC rating of E, F or G; or
- Are on a low income; or
- Receive welfare benefits or tax credits; or
- Have persons over 60 or children under five years old; or
- Have a health condition affected by cold.



Free boiler servicing, gas fires and gas heating repairs are also available for home owners who have a disability or are over 60 and on a means-tested benefit from our Gas Safe scheme.

Visit [www.carlisle.gov.uk/homelife](http://www.carlisle.gov.uk/homelife), call **01228 817111** or email [homelife@carlisle.gov.uk](mailto:homelife@carlisle.gov.uk) for more information.

## Free Energy Advice and Home Surveys

Award winning heating and insulation suppliers Thrift Energy have teamed up with Homelife Carlisle to launch Warmer Communities Carlisle. It offers home surveys to help Carlisle and district residents lower their heating bills and increase energy efficiency. They also provide access to a wide-range of funding to enable households to secure the necessary for heating and insulation measures installed in their home including: cavity and solid wall insulation, loft and room in roof insulation, air source heat pumps, electric storage heaters, and boilers. There is also funding for free gas connections to the gas network. For more information and support contact Warmer Communities Carlisle on **01228 812867** or visit [www.warmercommunities.org.uk](http://www.warmercommunities.org.uk)



# Apply for Benefits Online

eClaim is now available using the Carlisle City Council website.

Customers who are not currently claiming a Council Tax Reduction can apply online by using eClaim.



To apply, or to find out more about eClaim, visit [www.carlisle.gov.uk/eclaim](http://www.carlisle.gov.uk/eclaim)

Before starting your eClaim, please use our online Benefit Calculator. To see if you qualify visit [www.carlisle.gov.uk/benefits](http://www.carlisle.gov.uk/benefits)





# Don't let thieves steal your Christmas

Always keep valuables out of sight in your home, your car or while out shopping. Keep them hidden and safe.

Have a Christmas to remember, for all the right reasons.



101 or 999 in an Emergency  
[www.cumbria.police.uk](http://www.cumbria.police.uk)

 [cumbriapolice](https://www.facebook.com/cumbriapolice)  [@cumbriapolice](https://twitter.com/cumbriapolice)

**pcc**  
CUMBRIA  
Peter McCall